

APS Take Charge AZ

What is the APS Take Charge AZ pilot program?

APS Take Charge AZ will expand access to electric vehicle (EV) charging throughout Arizona. This pilot provides EV chargers to non-residential customers for free. It will last five years during which time APS will gather important data on charging habits and the charging experience. This information will help us design products and services that meet the long-term needs of EV owners and drivers.

Who qualifies for the pilot?

APS non-residential customers, who currently do not have any EV charging equipment onsite for employees or fleet vehicles, as well as multifamily communities, may apply at aps.com/takechargeaz for installations in 2020 - 2021. Please keep in mind that funding is limited and not all customers who qualify will be selected to participate.

What are the eligibility requirements?

- Do not already have EV chargers at the proposed location
- Have enough space to accommodate the chargers and infrastructure

Is there a cost to participate?

APS will purchase and install the equipment and infrastructure necessary to power the chargers at no cost to the customer. The customer will be required to pay for the energy used by the chargers, which will be monitored and billed separately from their existing service. In addition, customers will be required to participate in a survey twice a year to gather feedback on the equipment, charging experience and other information relevant to the pilot.

What do I get by participating in the program?

You will have four EV charging plugs installed at your location for free. APS will handle all ongoing maintenance. Participation allows you to take an active role in reducing vehicle emissions in Arizona and gives you an opportunity to provide insights into how APS should structure future EV programs.

What if I already have EV chargers?

One of the goals of this pilot is to install EV chargers at locations where drivers do not already have access to charging equipment. This will help us assess if providing chargers increases EV adoption; therefore, eligibility is based on location, not customer.

Can I apply to have chargers installed at multiple locations?

You may submit an application for any locations that do not currently have chargers. As part of this pilot, we want to learn how charging behavior varies by business and industry type. We will work with you at the time of application to determine the best location to initially host chargers and additional locations will be added to a waitlist.

Will I have to sign a contract?

Yes, an agreement and a utility easement will be signed by the customer and APS allowing the EV chargers, and all infrastructure necessary to power them, to be located on the premise. Details are included in the Customer Agreement.

Do I have to own the property?

No, you don't need to own the property but we recommend you speak with the property owner(s) before applying because they will be the one(s) executing the utility easement and Customer Agreement.

What will be installed?

Four EV charging plugs will be installed in one location, mutually agreed upon by APS and the customer. This will include the plugs, pedestals or bollards, signage, underground conduits and conductors, breaker cabinet, meter and transformer (if needed).

Can I choose my chargers?

APS conducted an extensive RFP to procure high-quality chargers at a competitive price for this pilot. You may elect to have an APS-specified (non-network) charger or a network-capable charger installed, but will be responsible for paying the difference in price and any network fees.

Who will be installing the charging equipment?

APS engineering staff and field employees will manage all elements of design, permitting and construction.

How long will it take to install the chargers?

Depending upon site conditions, it will take three to five months to design, permit, install and commission the chargers at each site.

How will participating in the program affect my bill?

Participation in this program will not impact your current business account or service plan. You will have a separate account and service plan for this program. You can talk to an advisor to find out what the best service plan will be for your new EV chargers.

Who owns the chargers?

APS owns the chargers and the infrastructure for the first five years. After that, the customer may take ownership or have it removed.

What happens if the chargers need maintenance or are damaged?

APS will handle all ongoing maintenance of the chargers and infrastructure. If the system is damaged, the customer must notify APS during regular business hours. Any damage caused by the customer is the responsibility of the customer.

If the chargers need service, please contact the manufacturer.

Clipper Creek
877-694-4194
clippercreek.com

ChargePoint
408-705-1992; Option 3
chargepoint.com

How do I apply?

To apply, go to aps.com/takechargeaz. Fill out the application and review the draft Customer Agreement. If you meet the eligibility requirements, you will be contacted by APS to schedule an onsite walk through and inspection of your property.

Who can I contact if I have any questions regarding the program?

Please contact our Customer Technology Support Team at takechargeaz@aps.com or (855) 202-8341 with any questions.