PLANS FIT FOR YOUR LIFESTYLE
Did you know you have the option of several different service plans that can help you control your energy costs? Our time of use plans offer on-peak and off-peak hours so that you can pick the one that’s most suitable for your lifestyle.

With our Time Advantage 7pm–noon plan, off-peak hours are from 7pm–noon, Monday through Friday, during which electricity is billed at a lower rate. If you use the most energy during these off-peak hours, this plan would be a great fit, allowing you to maximize your energy savings. And if you stagger the use of your major appliances during on-peak hours, you may want to consider our Combined Advantage 7pm–noon plan.

Please visit aps.com/compare to see which plan best meets your needs.

TURN SUNSHINE INTO SAVINGS
In Arizona, we enjoy more than 300 days of sunshine a year, and harnessing such an abundant source of energy makes good economic sense. Take water heaters, for example. Water heating represents the third largest energy expense in your home. And that makes your water heater a prime candidate for a money-saving solar upgrade.

According to the US Department of Energy, replacing your old water heater with one that is solar can reduce your water-heating costs by up to 80 percent. And the savings really add up since you can qualify for our incentive, plus federal and state tax credits. It’s an environmentally friendly investment that will pay for itself and help you save for years to come.

To learn more about solar water heaters and renewable energy incentives, please visit aps.com/solarwaterheater.

HAPPY BIRTHDAY, ARIZONA!
Arizona turns 104 this month, and we have been with her since the beginning. In fact, our roots reach back before statehood. We got our start in 1886 as the Phoenix Illuminating Gas and Electric Company. And as Arizona has grown into a major economic force over the past century, we’ve grown right along with it.

As the state’s largest public utility, we are continuing to build a strong, reliable energy infrastructure that is necessary for economic growth throughout our state. Because a strong energy infrastructure is key to attracting the industries that will define Arizona’s economy for years to come.

Last year alone we spent $1 billion on goods and services from Arizona companies, including $300 million paid to woman- and minority-owned businesses. All told, we contribute $3.4 billion annually to the Arizona economy through jobs and investments.

To learn more about the future of Arizona, please visit aps.com/next.
AT YOUR SERVICE

There’s a rule of thumb when it comes to clutter: less is more. Why not apply that rule to your monthly bills?

When you activate your online account and switch to paperless, you can simplify the way you manage your energy bill. We’ll send a monthly email letting you know your bill is ready to view online. You can then schedule a payment at your convenience.

You’ll also get other benefits with paperless billing, like:
- Enjoying the same easy-to-read format as your paper bill
- Viewing, saving or printing up to 24 months of your past statements
- Managing all your account and usage history online
- Scheduling payments quickly and conveniently
- Reducing the possibility of mail fraud and identity theft

Sign up at aps.com/paperless and see how easy and convenient—not to mention clutter-free—paperless billing is.

Sincerely,

Stacy Derstine
VP Customer Service and Chief Customer Officer

CALL US, WE’RE AVAILABLE 24/7:
Metro Phoenix area – (602) 371-7171
Other areas – (800) 253-9405

REPORT AN OUTAGE:
855-OUTAGES (855-688-2437)

TO RECEIVE YOUR BILL IN SPANISH:
(602) 371-6861

STAY CONNECTED:
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COMMUNITY CORNER

Arizonans are no strangers to the stunning sunsets and beauty of our state. The conservation of our natural habitat is a responsibility we all share.

Our dedication to the environment has allowed us to partner with non-profit organizations such as the McDowell Sonoran Land Conservancy, the Nature Conservancy, the Grand Canyon Foundation and the newly-formed White Tanks Conservancy. Our support is contributing to the preservation of our natural habitat and wildlife for generations to come.

We are working with the Desert Botanical Garden to not only create a new butterfly pavilion, but to highlight and support Bruce Munro: Sonoran Light. This nightly exhibit at the Desert Botanical Garden showcases eight large-scale, light-based installations using an inventive array of materials and hundreds of miles of glowing fiber optics. Located throughout the Garden, the exhibition reflects British artist Bruce Munro’s interpretation of the Sonoran Desert.

Join the celebration of the beauty of Arizona at Bruce Munro: Sonoran Light at the Desert Botanical Garden running through May 8. Please visit dbg.org for more information.

WHO KNEW?

Our customers can take advantage of discounted Suns tickets for the Green Night game powered by APS on April 1, 2016. Come cheer on our home team as they face the Washington Wizards. For discounted tickets, please visit suns.com/apsgogreen. Go Suns!

SAFETY FIRST

Shiny, metallic helium balloons are festive but pose a safety hazard if they come in contact with power lines. Please keep the following tips in mind:
- Don’t release metallic helium balloons outside
- Tie them down with non-metallic string and attach a small weight
- Never attempt to retrieve a balloon tangled in a power line—call us at (602) 371-7171 for assistance

programs funded by APS customers and approved by the Arizona Corporation Commission. CS#1511028