A FREE & EASY TOOL FOR SAVING ENERGY
Improving your energy efficiency and reducing your energy bill are outstanding goals, but how do you get started? A great first step is determining just how energy efficient your home really is. And that’s where our Energy Analyzer comes in.

Energy Analyzer is an easy-to-use online resource for checking your home’s energy efficiency. By spending just a few minutes with this free self-service tool, you will be able to create a complete report on your home. You’ll also receive an energy profile that shows how you measure up to similar homes in your area.

Your report will include a customized action plan with low-cost and no-cost energy-saving tips, and recommendations for improving your home’s energy efficiency—plus estimated savings and potential rebates available for taking these steps. You can also sign up to receive more energy-saving tips by email.

To complete your free home energy report, please check out Energy Analyzer at aps.com/ea.

EVEN OUT YOUR ENERGY BILL
Did you know we offer a program that can help smooth out the highs and lows of your energy bill? With Equalizer budget billing, we average your energy costs and bill you about the same amount each month, even during peak usage months. It’s a great way to help you manage your budget and eliminate surprises from your bill.

Now is the perfect time to find out if you are eligible to enroll and benefit from the convenience of budget billing year-round. Equalizer is just one of the many options we offer to help you control and manage your energy bill.

For more information, and to find out if you are eligible to enroll, please visit aps.com/equalizer or call (602) 371-3694 (metro Phoenix) or (866) 993-1377 (other areas).

GOT A QUESTION? ASK APS
You’ve got questions. And we’ve got answers. Our new “Ask APS” online video series provides helpful answers to a wide range of questions that our customers frequently ask. These short, informative videos cover a variety of useful topics including:

- **How can I lower my energy bill?**
  Learn three simple steps you can take to cut back on your energy usage.

- **Can I get information on outages?**
  Find out how to sign up for email or text alerts about outages as well as updates on when your power will be restored.

- **What is the best rate plan for me?**
  Get an overview of our different rate plans so you can select one that best suits your lifestyle.

- **How does electricity get to my house?**
  We explain the complex electricity grid in a not-so-complex way.

Please visit aps.com/askaps to view the “Ask APS” video series. And while you’re there, be sure to submit your own questions.
WHO KNEW?

Everyone starts the new year with a sense of hope for the future. Perhaps Dr. Martin Luther King Jr. best embodied this hope with his persistent vision to make this country a better place for future generations.

We celebrate Dr. King by fostering diversity in the workplace and by partnering with nonprofit organizations that work to ensure a brighter future for all Arizonans. For more than two decades, we have sponsored events honoring Dr. King, who through his nonviolent actions drew on the power of a united front to face injustice and ensure equal rights for all citizens.

We are partnering with Community Celebrating Diversity to present the 22nd Annual Martin Luther King Jr. Dinner Celebration, which serves as a signature celebration for the Valley. In addition, we will also partner with Arizona Opportunities Industrialization Center on the Dr. Martin Luther King Jr. Living the Dream Awards Breakfast in downtown Phoenix. This event celebrates its 30th year of promoting cultural diversity, awareness and unity as it seeks to involve all Arizonans in recognizing the contributions Dr. King made to the world in his quest for equality for all people.

We are proud of our longstanding relationship with organizations that are truly making a difference in the lives of Arizonans and we encourage you to join us. Please visit handsonnetwork.org or volunteermatch.org to find volunteer opportunities in your community.

Stacy Derstine
VP Customer Service and Chief Customer Officer

SAFETY FIRST

If you’re using power strips to plug in all those new electronic devices you got for the holidays, please keep these tips in mind:

- Avoid overloading power strips
- Unplug them when they are not in use
- Only plug them in to a wall outlet—never to another power strip or extension cord

We are committed to creating a sustainable energy future for our state and our customers. Today, about 45 percent of our energy is generated from carbon-free resources.

Please visit aps.com/safety to learn more ways to be safe around electricity.

Stacy Derstine
VP Customer Service and Chief Customer Officer

CALL US, WE’RE AVAILABLE 24/7:
Metro Phoenix area – (602) 371-7171
Other areas – (800) 253-9405
REPORT AN OUTAGE:
855-OUTAGES (855-688-2437)
TO RECEIVE YOUR BILL IN SPANISH:
(602) 371-6861
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