



**RATE RIDER E-3  
RESIDENTIAL SERVICE  
ENERGY SUPPORT PROGRAM**

AVAILABILITY

This rate rider is available to residential Customers who qualify for the Energy Support Program.

DESCRIPTION

The Energy Support Program provides a monthly bill discount for Customers with a gross monthly household income at or below 200% of the Federal Poverty guidelines or those receiving assistance from an APS approved limited income assistance program.

DISCOUNT

The following discount will apply to the Customer’s bill, subject to the service details below:

Federal Poverty Tiers	Discount %	Maximum Monthly Discount	
0% through 75.99%	60%	\$165	per bill
76% through 200%	25%	\$95	per bill

SERVICE DETAILS

1. The discount will be deducted from the monthly bill prior to the application of taxes, regulatory assessment, service schedule charges, and franchise fees.
2. Customers electing to pay with a credit card will receive a bill credit in the amount of their credit card fee applied to their next month’s bill.
3. The maximum monthly discount represents the largest discount available to the customer.
4. Customer’s will not receive a discount greater than the monthly bill.
5. Customers may not receive discounts under both this rider and Rate Rider E-4 at the same time.
6. All the terms and charges in the Customer’s rate schedule, other than those specifically included here, continue to apply to electric service provided under this rider.