

Installer Performance and QTI Program

Usama Shami

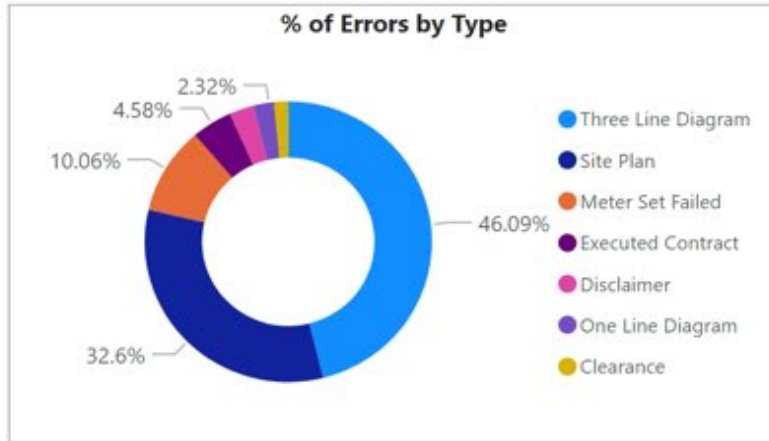


Installers Performance

Installer Errors - Online Systems

Online Year

Installer

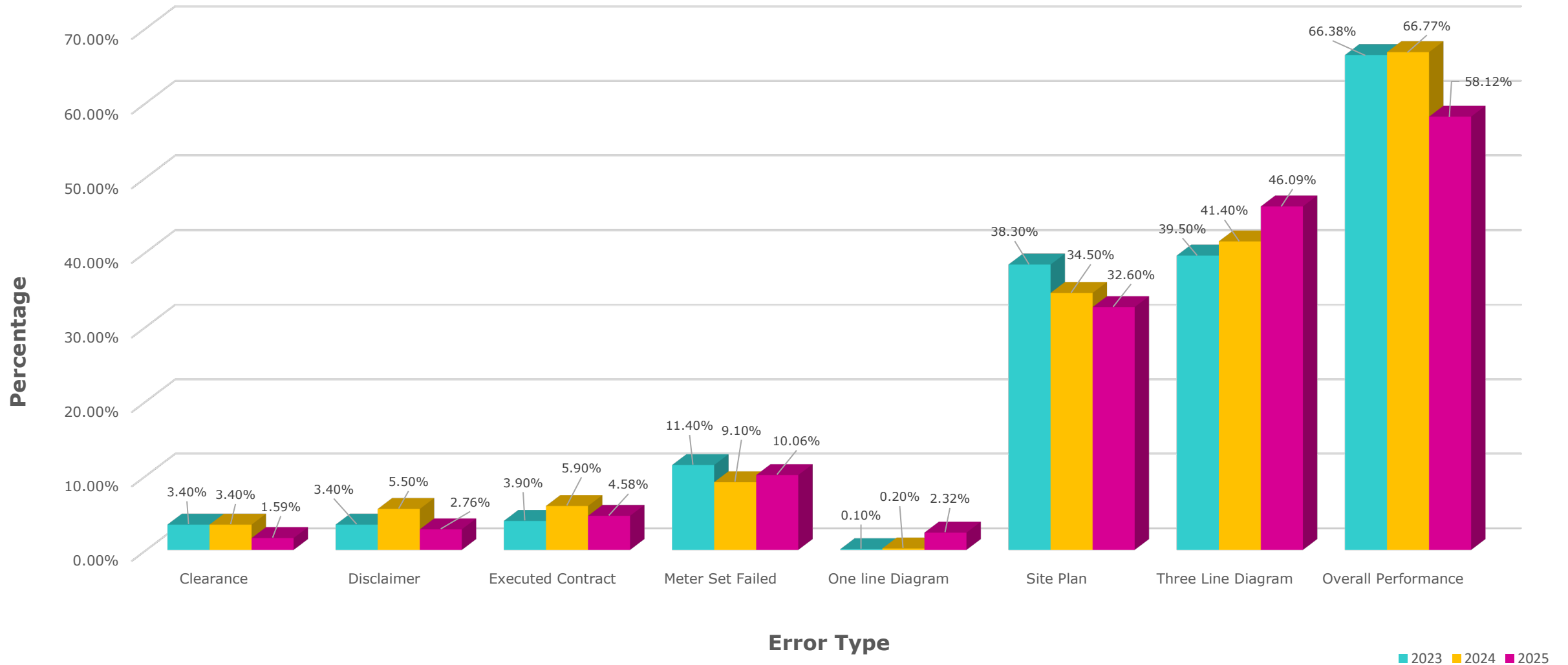


Online Month	Interconnections with Errors	Error Free Interconnections	Total Installations	& Error Free Installations
Jan	260	425	685	62.04%
Feb	237	438	675	64.89%
Mar	231	423	654	64.68%
Apr	282	424	706	60.06%
May	184	357	541	65.99%
Jun	291	435	726	59.92%
Jul	317	485	802	60.47%
Aug	348	400	748	53.48%
Sep	324	310	634	48.90%
Oct	423	421	844	49.88%
Nov	230	298	528	56.44%
Dec	496	612	1,108	55.23%
Total	3,623	5,028	8,651	58.12%

Error Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Clearance	10	8	12	11	14	6	9	8	8	10	11	13	120
Disclaimer	36	17	14	16	9	11	17	16	17	22	9	24	208
Executed Contract	35	22	20	24	19	32	35	26	28	28	27	49	345
Meter Set Failed	59	36	51	52	43	41	59	71	89	102	44	111	758
One Line Diagram	7	3	5	9	3	1	26	15	42	16	14	34	175
Site Plan	185	186	143	211	129	216	221	200	213	259	142	352	2,457
Three Line Diagram	184	238	196	280	193	286	316	316	301	437	213	514	3,474
Total	516	510	441	603	410	593	683	652	698	874	460	1,097	7,537

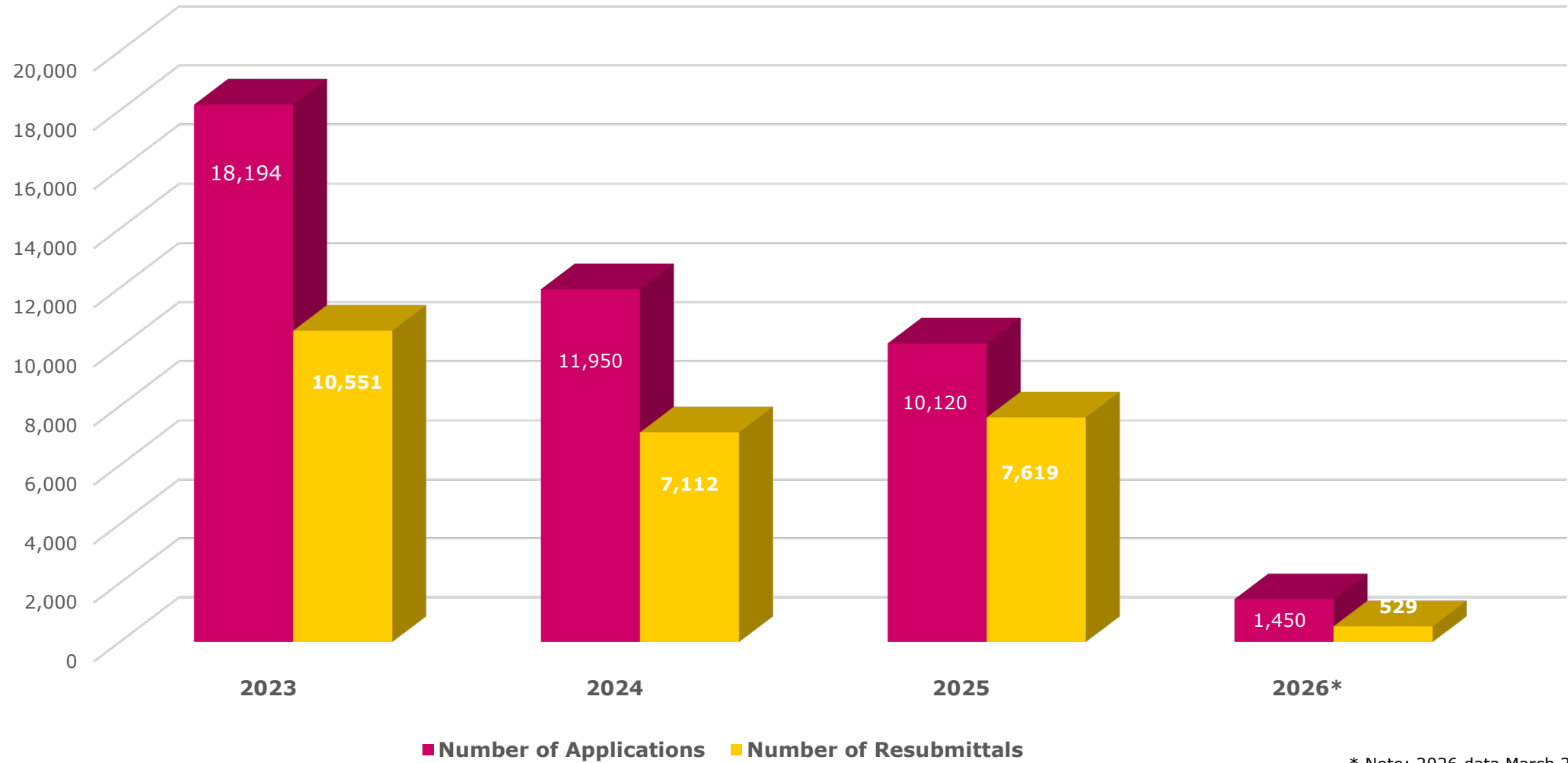
Installer Performance

Percent Error by Type 2023 through 2025



Installer Performance

Annual number of applications and resubmittals

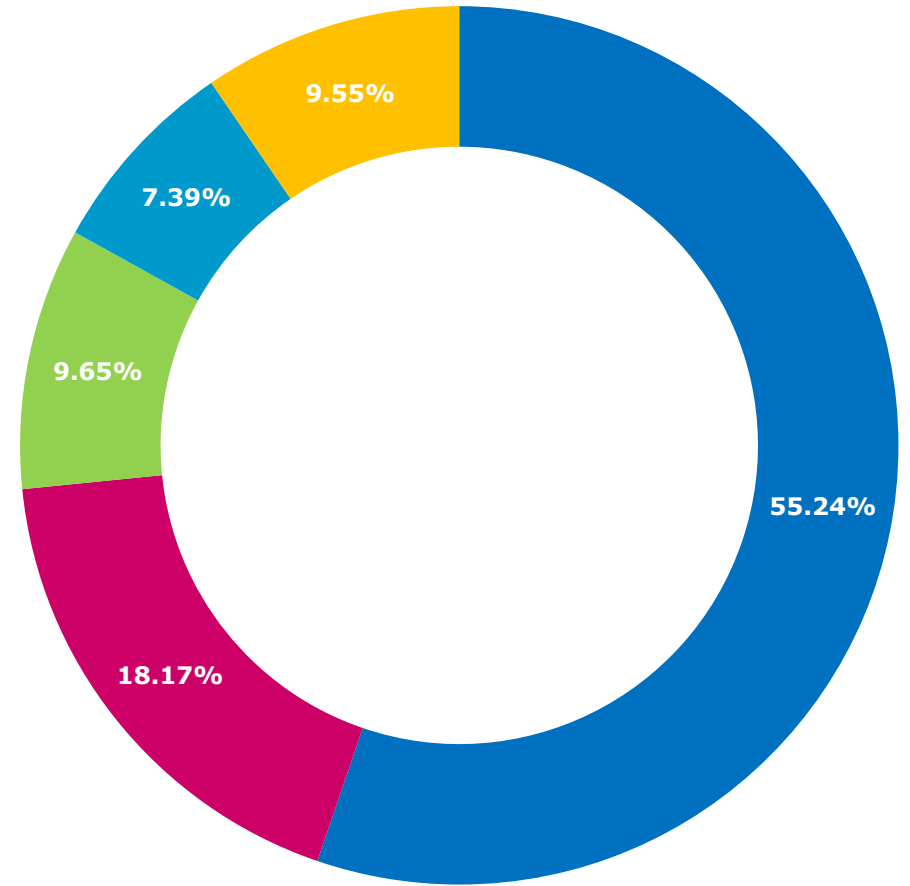


* Note: 2026 data March 2026

Installer Performance

Based on a total of 974 installations surveys

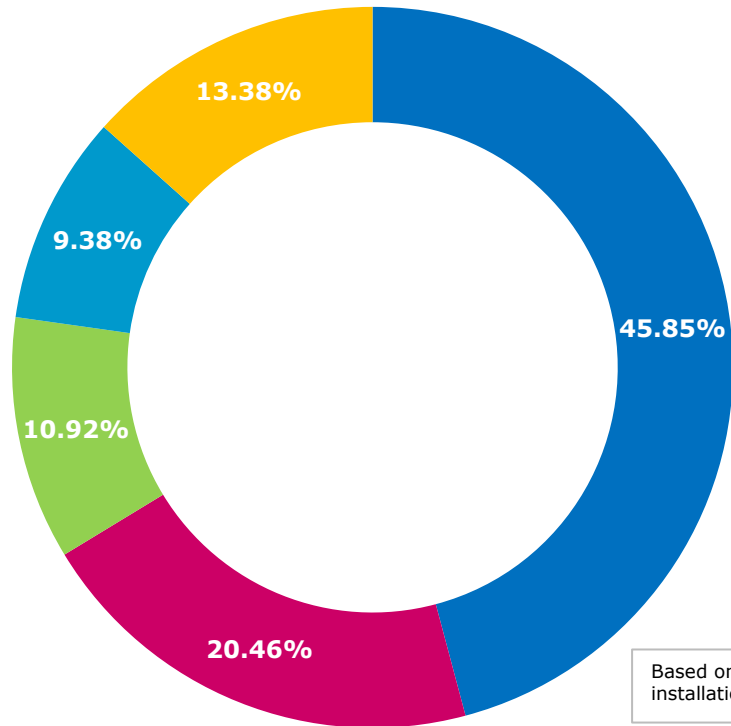
Installations Survey Results 2025 Overall Satisfaction with Installer (All)



■ Very Satisfied ■ Somewhat Satisfied ■ Neither Satisfied nor Dissatisfied ■ Somewhat Dissatisfied ■ Very Dissatisfied

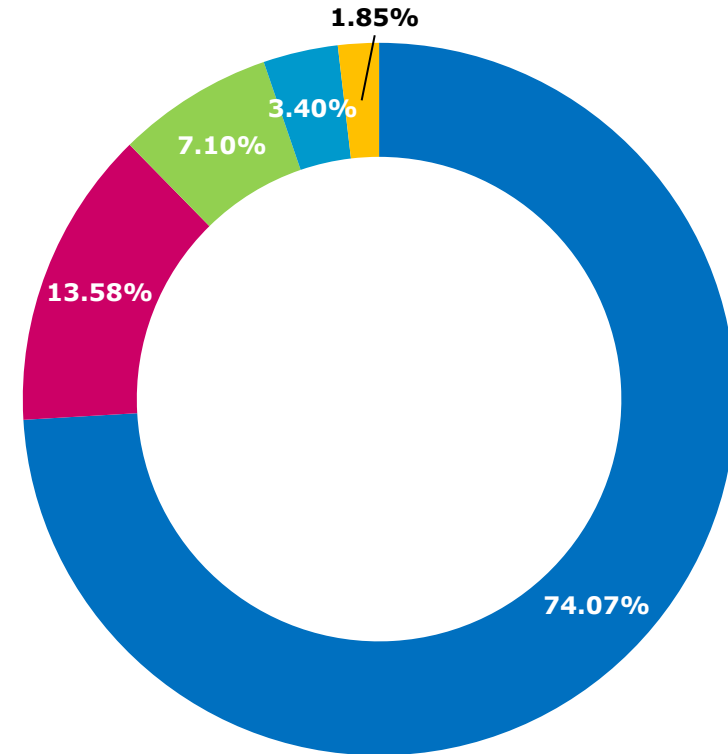
Installer Performance

**Installations Survey Results 2025
Overall Satisfaction with Installer (Not-QTI)**



- Very Satisfied
- Somewhat Satisfied
- Neither Satisfied nor Dissatisfied
- Somewhat Dissatisfied
- Very Dissatisfied

**Installations Survey Results 2025
Overall Satisfaction with Installer (QTI)**



- Very Satisfied
- Somewhat Satisfied
- Neither Satisfied nor Dissatisfied
- Somewhat Dissatisfied
- Very Dissatisfied

Resources

Visit our one-stop interconnection page at <https://www.aps.com/dg> where you will find the following helpful resources and more.

- APS Interconnection Requirements Manual (IRM)
- APS Electric Service Requirements Manual (ESRM)
- Diagram Checklist
- Example Equipment Tags

Contact us:

Email: Renewables@aps.com

To join QTI program, please start by sending an email to QTI@aps.com