Field Services

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De-Rates

- Waiting for the inspector
- Web-ex inspections
- Missing or incorrect parts
- Volume of De-rates
Line Side Tap
Wire Connector 25003480
Meter Set Failures

• Labeling is one of the most common reasons for a solar system to fail for meter sets.
• We require production sockets and disconnects to be labeled clear and concise.
• Line side tap labeling.
• Wiring meter sockets and the UDS.
Serviceman Feedback

• De-Rate employees are not properly trained for changing out customers main breaker.
• Learn as you go training.
• Solar tech unable to re-secure new main breaker.
Wasted Truck Rolls

- Cost
- Customer Expectation
- Lost Production
- Missing/ Wrong Parts
- Incomplete Installation
Questions?