



Your electricity bill

Bill date: January 4, 2021

YOUR PAYMENT ARRANGEMENT DETAILS ARE INCLUDED HERE.

Need a longer payment arrangement? Call us so we can find something that works with your budget: (602) 371-7607 (metro Phoenix) or (800) 253-9409 (other areas)

More Time To Pay Your Balance

Your account has a past due balance of \$476.88. To give you more time to pay, your account has been set up on a payment arrangement of \$59.61 a month for 8 month(s). To avoid disconnection of service, please pay your payment arrangement amount and the new charges for electricity each month. If you need help paying your bill, visit aps.com/assistance.

Summary of what you owe

Amount due on your last bill	\$274.17
⊖ Payment made, thank you	-\$274.17
⊖ Your balance forward	\$0.00
Your new charges (details on following pages)	
+ Cost of electricity (includes taxes and fees)	\$169.16
Payment arrangement	\$59.61
⊖ Total amount due	\$228.77
Payment due date	Jan 18, 2021

! It is important to pay your payment arrangement amount and your new charges for electricity every month until your account is caught up.

Mrs. Jane Doe

YOUR ACCOUNT NUMBER:
0000000000

FOR SERVICE AT:
1234 Main St

Questions?

- Log in to My Account at aps.com
- Go to support.aps.com for help
- Stay informed. Visit aps.com/alerts

Need Assistance Paying Your Bill?

We have programs and resources that can help. Learn more at aps.com/assistance or dial 211 for community resources. Call us anytime at (602) 371-7607 (metro Phoenix) or (800) 253-9409 (other areas).

Helping Our Customers in Need

If you or someone you know needs assistance paying energy bills, we're here to help. A variety of programs are available to assist limited-income customers with their bills.

- Crisis Bill Assistance - up to \$800 a year to cover your energy bill
- Energy Support program - 25% discount on your APS bill each month
- Energy Support with Medical program - 35% discount each month for qualified customers who have a life-threatening illness or use essential life-sustaining medical equipment
- Safety Net program - Select a relative, friend or community agency to also receive your APS bill so they can remind you when payment is due

Visit aps.com/assistance for more information.



Your account number: 0000000000
Bill date: January 4, 2021

Mailing address or phone number change?
Check here and fill in the details on the back.

000000122 I=0000000000

MRS. JANE DOE
1234 MAIN ST
ANYTOWN, AZ 80000

When paying in person, please bring the bottom portion of your bill.

Total amount due: \$ 228.77

Payment due date: Jan 18, 2021

Total amount paid: \$ _____