

OCTOBER 2024

aps FYI



Energy Awareness Month

October is Energy Awareness Month. Take a few minutes to tell us about your home, learn about your biggest energy users and get personalized tips for savings.

aps.com/ea



Balance Your Budget

Seasons change. With Budget Billing, a free program, your bills will be more predictable. We'll take an average of your recent bills to create a set monthly amount.

aps.com/budgetbilling



Just in Case

We prepare all year for storms, but outages can happen. Update your contact information in your aps.com account to get outage alerts. Also check the outage map for updates.

aps.com/outagecenter



Here to Help

The summer hold on residential disconnections ends Oct. 15, 2024. If you have a past-due balance of \$75 or more, you will be automatically set up with a six-month payment arrangement. If you need additional support to pay your bill, we have programs and resources that can reduce your monthly payment or help pay down the bill. Let's work together to find a solution that helps keep you connected.

aps.com/support

WAYS TO PAY



Mobile app

To pay your bill quickly, download our free APS mobile app.



By Phone

(602) 371-6555 (metro Phoenix)
(866) 776-0445 (other areas).



Online

Create an account or log in to My Account on aps.com to pay your bill online.



AutoPay

Sign up for our free automatic payment program. To learn more visit aps.com/Autopay.



In-Person

To find a location near you, visit aps.com/payinperson or call our Care Center.

aps.com/waystopay





Community Corner

Duet: Partners in Health & Aging

Grandparents Day is usually celebrated the first Sunday in October and we are proud to partner year-round with Duet: Partners in Health & Aging, to support a growing number of homebound adults, family caregivers and grandparents raising grandchildren. Volunteers from APS and across the Valley help aging adults maintain their independence, access vitally needed services, and stay connected. Together, we can foster a healthier, happier, and more vibrant community for all. Currently, more than 140 homebound adults are waiting to be paired with a compassionate volunteer in their neighborhood.

duetaz.org

SPOOKY SAFETY

Be mindful of electric cords attached to colorful light displays in and around your home and neighborhood. Always unplug a cord by the plug head. Avoid placing cords under rugs or furniture so they do not pose a fire risk.



aps.com/safety

NOVEMBER HOLIDAYS



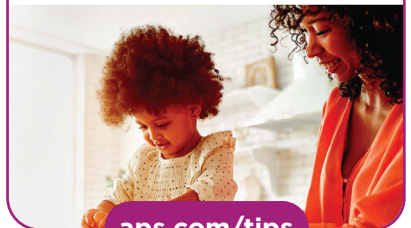
Veterans Day is Monday, Nov. 11, and Thanksgiving is Thursday, Nov. 28. Both are off-peak holidays for customers on the Time-of-Use 4pm-7pm Weekdays, Time-of-Use 4pm-7pm Weekdays with Demand Charge or Saver Choice Plus plans. A special thank you to our veterans.

aps.com/plans

WINTER IS COMING

Save this season by:

- Scheduling air conditioner maintenance now that peak season is over.
- Reversing your ceiling fans so they run clockwise to circulate warm air.
- Caulking around doors, windows and sill plates — anywhere outside air might enter your home.



aps.com/tips

WE ARE HERE FOR YOU

24 hours a day, 7 days a week
(602) 371-7171 (metro Phoenix)
(800) 253-9405 (other areas)

aps.com

REPORT AN OUTAGE:

Call 855-OUTAGES or (855) 688-2437

STAY INFORMED ABOUT OUTAGES:

Visit aps.com/outagecenter

PARA RECIBIR TÚ CORRESPONDENCIA EN ESPAÑOL:

(602) 371-6861