



DECEMBER 2024

# apsFYI



## Safety Net partners offer support

With the Safety Net program, you still manage your bill. You can choose a family member or friend to receive a copy of your bill, so they can remind you of due dates or past due notices.

[aps.com/safetynet](https://aps.com/safetynet)



## You decide your due date

With Preferred Due Date, you can choose a date to pay your energy bill that works best for your schedule. You can change your due date once every 12 months.

[aps.com/duedate](https://aps.com/duedate)



## Find balance with Budget Billing

Plan ahead with predictable monthly payments on Budget Billing, a free program where you pay about the same amount each month based on your average usage.

[aps.com/budgetbilling](https://aps.com/budgetbilling)



## SHARE because you care

When you donate to Project SHARE, you can help Arizonans who are struggling to pay their energy bill. Simply choose the amount and we'll add the donation to your monthly bill. There's no better time of year to donate to your neighbors in need.

[aps.com/share](https://aps.com/share)

## WINTER SUPER SAVINGS



Super off-peak hours are here! If you're on Time-of-Use 4pm-7pm Weekdays, Time-of-Use 4pm-7pm Weekdays with Demand Charge, or EV Overnight Charging 11pm-5am Weekdays, you'll enjoy even lower energy rates from 10am-3pm on weekdays (excluding off-peak holidays), now through your April bill.

[aps.com/plans](https://aps.com/plans)





# Community Corner

## 500 lucky teachers win with APS Supply My Class

Teachers often purchase supplies themselves to provide students with the resources they need. Recently, as part of our APS Supply My Class program\*, 500 lucky teachers were surprised by APS employees with \$500 gift cards for classroom supplies. The winning teachers work at Title I schools in the APS service territory and applied this past summer for a chance to win a gift card as part of a random drawing which begins each school year.

### EVERY DAY, SAFE

Keeping everyone safe around electricity is our top priority. Remember these tips:

- Put safety covers on wall outlets
- Call 811 before you dig to have underground wires marked
- If you see a downed power line, stay at least 100 feet away and call 911



[aps.com/brighter](https://aps.com/brighter)

### JANUARY SAVINGS



Martin Luther King Jr. Day is an off-peak holiday on Monday, Jan. 20, 2025, for customers on the Time-of-Use 4pm-7pm Weekdays, Time-of-Use 4pm-7pm Weekdays with Demand Charge, EV Overnight Charging 11pm-5am Weekdays and Saver Choice Plus plans.

[aps.com/plans](https://aps.com/plans)

### KEEP COZY

Have electric heat? Stay safe and save:

- For your safety, never use the oven for heat and avoid using a portable heater as your main heater
- Open drapes or blinds during the day, and close them at night to trap in heat
- Turn off bathroom and kitchen fans when you aren't using them



[aps.com/tips](https://aps.com/tips)

### WE ARE HERE FOR YOU

24 hours a day, 7 days a week  
(602) 371-7171 (metro Phoenix)  
(800) 253-9405 (other areas)

\*This program is funded by APS shareholders and not included in customer rates.

[aps.com](https://aps.com)

### REPORT AN OUTAGE:

Call 855-OUTAGES or (855) 688-2437

### STAY INFORMED ABOUT OUTAGES:

Visit [aps.com/outagecenter](https://aps.com/outagecenter)

PARA RECIBIR TÚ CORRESPONDENCIA EN ESPAÑOL:  
(602) 371-6861