



BUSINESS EDITION

apsFYI



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Here to help you save

We understand that managing energy use is important for your business. Upgrading equipment to more energy-efficient options can be a great way to reduce energy use and save money. With the Solutions for Business program, you can find rebates to help you upgrade your HVAC system, lighting and more. You can also get a free smart thermostat when you join Cool Rewards Business. See more ways to help your business save at aps.com/s4b.

You can also schedule a free 30-minute chat with an energy advisor to learn about eligible rebates and energy-saving opportunities for your current or future projects. Schedule today at s4btradeally.com/connect.

Every year, brighter

The annual APS Electric Light Parade has helped kick off the holiday season for more than 30 years. The largest holiday light parade in Arizona is full of dazzling floats, marching bands, dance groups and more. Mark your calendar for Saturday, Dec. 6 and join this cherished holiday tradition. For more details on where and when to watch, visit phoenix.gov/elp or scan the QR code below.



Flex Solutions

With the new Flex Solutions program, your organization can earn up to \$60 per kilowatt while supporting a more resilient and reliable power grid. Participate in conservation events using a wide range of energy technologies like building management systems, batteries and backup generators. Learn more at aps.com/flex.



APS Community Tree Program

The APS Community Tree Program is designed to help beautify Arizona's communities and provide shade trees, tree stakes and ties to organizations looking to provide shade and heat relief in public spaces. We offer grant funding to qualified organizations like nonprofits, cities, towns and school districts within the APS service territory. For a list of guidelines and to apply for funding, visit aps.com/communitytree.*

International Fraud Awareness Week: November 16–22

Scammers don't take a break for the holidays. Keep these tips in mind:

- Scammers will often threaten to disconnect your power unless an immediate payment is made. We will never send QR codes, texts or call you demanding immediate payment.
- APS representatives may not always wear uniforms with the APS logo or drive an APS-branded vehicle. However, our employees and contract workers always carry photo ID.
- We will always make prior arrangements to enter a customer's business. Our field personnel will never visit businesses to offer refunds, deposits or collect payments.
- If someone threatens to immediately disconnect your electric service, hang up the phone or ask them to leave. Customers with delinquent accounts receive advance disconnect notification.
- If there is ever a question about the validity of an email, website or person claiming to be an APS representative, call us at (602) 371-6767 (metro Phoenix) or (800) 253-9405 (other areas).
- If a person is misrepresenting himself or herself as an APS employee, or if customers ever feel like they are in physical danger, they should call 911.

Visit aps.com/scams for additional information.

Bundle free programs

You have options to manage your business's monthly bill. Combine all three billing and payment options below for a more predictable bill that's automatically paid on a date you choose.



Budget Billing:

Even out the seasonal highs and lows of your energy bills, so you pay about the same each month. Sign up at aps.com/bizbudgetbilling.



AutoPay:

Choose to automatically withdraw the amount due using the payment method of your choice. Enroll today at aps.com/bizautopay.



Preferred Due Date:

Choose the bill due date that works best for your schedule. Pick the day you want to pay at aps.com/bizduedate.

CUSTOMER ADVISORS ARE HERE FOR YOU

on our business phone line 7:30 a.m. – 5 p.m. weekdays
(602) 371-6767 (metro Phoenix)
(800) 253-9407 (other areas)

aps.com

*This program is funded by shareholders and does not impact customer rates.

REPORT AN OUTAGE:

Call 855-OUTAGES or (855) 688-2437

STAY INFORMED ABOUT OUTAGES:

Visit aps.com/outagecenter

**PARA RECIBIR TÚ CORRESPONDENCIA
EN ESPAÑOL: (602) 371-6861**