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## Bill reductions

Bills for most customers will be reduced this July and August thanks to a credit approved by the Arizona Corporation Commission. The reduction will be applied to the Environmental Benefits Surcharge (EBS) on your bill. The EBS funds clean energy projects and energy efficiency programs. Higher funds were collected due to increased usage related to hotter weather and new customers coming online. The credit — the average amount is listed on your July bill — is based on how much energy you use. We're happy to be able to return these savings to you and appreciate your continued trust in APS. Learn more at [aps.com/adjustors](https://aps.com/adjustors).

## Stay cool, stay safe

We're here to help with heat relief during Arizona's hot summers. To support those in need, APS partners with local organizations like The Salvation Army to provide hydration stations, transportation assistance, ice reimbursement and other resources through the end of summer.\* Explore available resources at [aps.com/support](https://aps.com/support).



## Summer savings

Prepare your facility for higher temperatures with these HVAC tips.

- Schedule routine cleaning and repair to extend equipment life.
- Clear blocked vents for up to 25% in energy savings and improve air flow.
- Choose HVAC units with higher Energy Efficiency Ratio (EER) and Seasonal Energy Efficiency Ratio (SEER) values for improved efficiency.
- Replace equipment older than 10 years to reduce maintenance costs and boost performance.

Learn more at [aps.com/biztips](https://aps.com/biztips) and discover how APS Solutions for Business can help your business manage energy more efficiently at [aps.com/s4b](https://aps.com/s4b).



## Outages: Keeping you updated

We care about your safety and would like to send your business an email or text message if there is an outage or emergency in your area.

To be sure we can reach you and keep you informed about outages and other important updates related to your account:

- Please create an account online by visiting [aps.com/login](https://aps.com/login) and provide a current email address and cellphone number. Text and email alerts are the fastest ways for us to reach you.
- If you don't want to create an account, you can also update your contact information by calling us at **(602) 371-6767** (metro Phoenix) or **(800) 253-9407** (other areas) so we can notify you in case of an emergency.
- If you already have an account, please sign in and be sure your email address and cellphone number is up to date.

## Be informed

When you provide a current cell phone number and email address on your [aps.com](https://aps.com) account, your business will automatically receive alerts if there is an outage in your area. You can also get signed up for alerts with multiple phone numbers that help you and your coworkers stay in-the-know about your energy usage, bill amounts and payment due dates. Get details at [aps.com/bizalerts](https://aps.com/bizalerts).



## Going Green, Going Smart

### Going Green & Going Smart

is a free resource that helps small businesses grow by educating owners on which sustainable practices are most effective over time and how to connect with customers who are interested in doing business with sustainable companies.

Join hundreds of small business owners in Arizona and gain access to expert sessions and courses designed to propel you toward a greener future — all at absolutely no cost.

Complete your certification in under 60 minutes at [greenbizaz.com](https://greenbizaz.com).

## Request to update rates

We've filed a request with the Arizona Corporation Commission for new rates to take effect in the second half of 2026. We'll keep you updated throughout the process, but you can always find the latest at [aps.com/ratecase](https://aps.com/ratecase).



### WE ARE HERE FOR YOU

[aps.com](https://aps.com)  
on our business phone line 7:30 a.m. – 5 p.m. weekdays  
(602) 371-6767 (metro Phoenix)  
(800) 253-9407 (other areas)

\*This program is funded by shareholders and does not impact customer rates.

### REPORT AN OUTAGE:

Call 855-OUTAGES or (855) 688-2437

### STAY INFORMED ABOUT OUTAGES:

Visit [aps.com/outagecenter](https://aps.com/outagecenter)

**PARA RECIBIR TÚ CORRESPONDENCIA  
EN ESPAÑOL: (602) 371-6861**