



BUSINESS EDITION

apsFYI



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Get social

Happy New Year from all of us at APS! Stay connected while we keep



you connected. We regularly post energy-saving tips, safety reminders, community highlights and more on social media. Join the conversation and catch up with us out in the field in real-time throughout our service territory. “Like” or “Follow” us today.



The right plan

Your business is unlike any other. That’s why we offer rate plan options that are tiered to fit your unique energy needs. We’ll assign you to a tier based on your summer peak energy use, then you can choose between a time-of-use or non-time-of-use plan. Learn more at aps.com/bizplans or call our Business Line at (602) 371-6767 or (800) 253-9407 to talk through your options.



Budget Billing



AutoPay



Preferred Due Date

Bundle up your billing options

Start your New Year off strong with these great options. Bundle all three programs below for a more predictable monthly bill that’s automatically paid on the date you choose.

Budget Billing: Even out the seasonal highs and lows of your business bills. Your recent energy bills are averaged to determine your monthly Budget Billing payment, so you pay about the same each month. Sign up at aps.com/bizbudgetbilling.

AutoPay: Select the payment method you prefer, and your payment will be automatically withdrawn on the date it’s due. Enroll today at aps.com/bizautopay.

Preferred Due Date: Choose the bill due date that works best for your business. Pick the day you want to pay at aps.com/bizduedate.



Proudly partnering to support Arizona's first responders

First responders give so much to help and serve our communities. In 2025, through a partnership with **Firehouse Subs Public Safety Foundation**, we helped give back to first responders by providing funds to seven fire departments across Arizona so they will have the equipment they need. This teamwork has given fire departments across the state funds to meet high equipment costs while supporting important efforts such as wildfire preparedness and emergency response. Grants are open to EMS, public safety organizations, non-profits and schools. Learn more at firehousesubsfoundation.org*

Every day, prepared

Stay safe and prepared through winter storm season. Rain, snow, ice, and strong winds can sometimes cause power outages. We know this can be difficult during winter, and if that happens, we'll work to safely and efficiently restore your power. If you have a current email or phone number on file, you're automatically enrolled in outage alerts. Learn more about these notifications and find safety tips at aps.com/outagecenter.

APS CARE — Kindness Grows

Kindness continues to grow with **APS CARE** (Crisis Assistance Relief Effort) helping even more customers this year. We're proud to join you in giving by **matching the total of all donations made — up to \$500,000 —** from January 1 through December 31, 2026*. APS CARE (formerly Project SHARE) helps our customers facing financial hardship pay their energy bills, regardless of income. To learn more or donate through your monthly bill, visit aps.com/care.



Stay in the know with alerts

Busy new year? Alerts help your business stay on top of your account by providing reminders to assist you in managing your bill. You can sign up for text or email alerts to help you track your energy usage and costs. See all your options at aps.com/bizalerts and find the ones that work best for you.



CUSTOMER ADVISORS ARE HERE FOR YOU

on our business phone line 7:30 a.m. – 5 p.m. weekdays
(602) 371-6767 (metro Phoenix)
(800) 253-9407 (other areas)

aps.com

*This program is funded by shareholders and does not impact customer rates.

REPORT AN OUTAGE:

Call 855-OUTAGES or (855) 688-2437

STAY INFORMED ABOUT OUTAGES:

Visit aps.com/outagecenter

PARA RECIBIR TÚ CORRESPONDENCIA EN ESPAÑOL: (602) 371-6861