

If you're behind
on your bill,
we're here to help



Are you behind on your bill or know someone who is? Assistance is available.

Don't wait. Together, we will find a solution to help prevent your balance from building. See if you qualify for assistance programs and resources that may help reduce your monthly payment or pay down the bill.

Energy Support program offers 25% off monthly energy bills.

Crisis Bill Assistance can provide up to \$800 a year to cover APS bills.

Project SHARE provides up to \$300 in temporary bill assistance through The Salvation Army.

Low Income Home Energy Assistance Program (LIHEAP) is government assistance for heating and cooling bills.

Call 2-1-1 or visit 211arizona.org for community information and referral resources.

Safety Net program gives you peace of mind because you can assign a relative or friend to remind you when your bill is due. You can also assign someone to be your "guest" on the account to help keep an eye on it.

We are here for you 24 hours a day, 7 days a week. Please give us a call at [\(602\) 371-7607](tel:6023717607) (metro Phoenix) or [\(800\) 253-9409](tel:8002539409) (other areas) or visit aps.com/support.

More time to catch up.

Customers with a past-due balance of more than \$75 as of 10/15/21 will automatically be set up on a 6-month payment arrangement to give more time to pay. Learn more at aps.com/support.

