

Keeping you  
connected this  
summer

We've stopped  
disconnections  
through Oct. 15



## We've stopped disconnections through Oct. 15 and are offering bill assistance.

We know Arizona summers can be tough. We're here to help. That's why we will not disconnect service due to past-due bills, and are waiving late fees, through October 15, 2021.

### Bill assistance is available.

If you or someone you know is struggling to pay the energy bill, don't wait. We're here to help. Together, we will find a solution that works for you and helps prevent your balance from building. Options include flexible payment arrangements, assistance programs and resources that may help reduce your monthly payment or pay down the bill. You can also select a "guest" or Safety Net partner to help you keep track of your bill. In addition, find community resources at [211arizona.org](http://211arizona.org) or dial 211 to learn more.

We are here to help you 24 hours a day, 7 days a week, so please give us a call at [\(602\) 371-7607](tel:6023717607) (metro Phoenix) or [\(800\) 253-9409](tel:8002539409) (other areas) or visit us at [aps.com/support](http://aps.com/support).

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### Money-saving tips and tools

- Plan Comparison tool — find the plan that saves you the most money
- Energy Analyzer survey — get tips customized to your home
- Usage alerts — track your monthly energy use
- Weatherization Program — save on energy-efficient home improvements for limited income customers
- AC rebates — see if you qualify for a \$200 rebate; additional rebates for Energy Support customers or those affected by COVID-19

