

MARCH 2020

apsFY



Limited-income customers can save with a 25% discount on their energy bills. It's easy to apply online or mail in the application form.

aps.com/assist



Get Up to \$800 in Temporary Aid

For customers who are in a financial crisis, our Crisis Bill Assistance program provides up to \$800 a year in temporary aid on their energy bill.

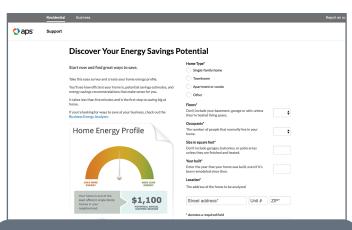
aps.com/assistance



Tune Up Your Home Performance

Get a Home Performance with ENERGY STAR* checkup for as low as \$99 and take the first step toward your home's energy savings.

aps.com/checkup



Quick to Click, Easy to Save

Reduce your energy costs. It only takes five minutes to complete our free online Energy Analyzer survey and receive a customized plan to save energy.

aps.com/ea

DO-IT-YOURSELF CONVENIENCE

Go ahead, help yourself to our easy to use options. A wide range of convenient self-serve options is available for your account at aps.com and on our mobile app.



Stop, start or transfer service



Report an outage



Pay your bill



View your energy usage

STAY CONNECTED -













Community Corner

Performance Discoveries

The Performance Discoveries program at Herberger Theater Center in downtown Phoenix is like a breath of fresh air. The theater's outdoor plaza is the site of this free series of pop-up performances and interactive experiences.

herbergertheater.org

100% Clean Energy by 2050

To reach our vision, we will eliminate the use of coal, add more solar with storage to harness Arizona's sunshine, and continue to invest in vital carbon-free resources. It's a bold vision that will take all of us to achieve. Together, we can create a clean energy future.



aps.com/cleanenergy

THE PATH TO SAFETY

Time is of the essence during a power outage. Please provide our repair crews with a clear, safe path by keeping trees and any other vegetation on your property from becoming overgrown and interfering with transformers, power lines or other electrical equipment.



CHEER ON THE D-BACKS



Diamondbacks season is in full swing. Join us in cheering on our home team this season with our special promotional offer for APS customers.

dbacks.com/aps

TAX SAVINGS

Who doesn't love a tax refund? Last year, our customers saved more than \$245 million on their bills from tax credits passed on directly to them.



WE'RE AVAILABLE 24/7 AT APS.COM

During core business hours of 7 a.m. to 7 p.m. M-F (602) 371-7171 (metro Phoenix) (800) 253-9405 (other areas)

REPORT AN OUTAGE: 855-OUTAGES (855-688-2437) SIGN UP FOR OUTAGE ALERTS:

aps.com/alerts

PARA RECIBIR TÚ CORRESPONDENCIA EN ESPAÑOL: (602) 371-6861