

JULY 2020

# aps FYI



## Just Plain Smart

A smart thermostat allows you to reduce your energy costs while maintaining home comfort. Smart thermostats can be controlled remotely from your computer or mobile device—get started with a \$30 rebate.

[aps.com/thermostat](https://aps.com/thermostat)



## Are You Ready for Monsoon Season?

Don't be caught off-guard when a monsoon strikes and causes power outages. Sign up for outage alerts to automatically receive a text or email notification whenever there's an outage in your area and updates on when your power will be restored.

[aps.com/outage](https://aps.com/outage)



## The Rewards of Registering

When you register your account on [aps.com](https://aps.com) you'll get access to a wide range of free online tools that make managing your account a snap. You can view your daily usage to identify savings opportunities; stop, start or transfer your service; enroll in AutoPay; sign up for alerts and so much more.

[aps.com/myaccount](https://aps.com/myaccount)

## A LITTLE HELP CAN MAKE A BIG DIFFERENCE

We have assistance programs that provide discounts to qualified limited-income customers as well as programs to help customers to stay on top of their bills.



### Energy Support Program

Qualified customers can receive 25% off their monthly bill



### Crisis Bill Assistance

Customers who qualify can get up to \$800 a year to pay their APS bills



### Energy Support with Medical program

Qualified customers who have a life-threatening illness or use life-sustaining medical equipment can get a 35% discount each month



### Project SHARE

Emergency energy bill assistance for those facing severe financial hardship in partnership with The Salvation Army

[aps.com/assistance](https://aps.com/assistance)

STAY CONNECTED





# Community Corner

## AZ Wildfire Academy

We're proud to support the Arizona Wildfire and Incident Management Academy. This non-profit academy trains emergency response agencies to safely respond to fires in a wildland environment. Annual training is attended by hazard responders from more than 20 states nationwide.

[azwildfireacademy.org](http://azwildfireacademy.org)

## Try Pre-Cooling Your Home to Save

If you're on a time-of-use plan you could save by pre-cooling your home during lower-cost off-peak hours on weekdays. Just set your thermostat a few degrees lower during off-peak hours, plan to pre-cool for a few hours and set it a few degrees higher during on-peak hours. Check out our video to see how easy it works.



[aps.com/tips](http://aps.com/tips)

### SUMMER SAFETY

While you're hanging out by the pool, remember that water and electricity don't mix. Take these steps to keep safe:

- While outdoors, use battery-operated electrical devices rather than corded electrical devices if possible
- Electrical devices and cords should be kept at least 10 feet away from swimming pools, spas and other water sources



### FIND THE RIGHT PLAN



How can you tell if you're on the right service plan? We offer two easy ways to find the plan that provides you with the greatest savings:

- Check out our online plan comparison tool
- Review the plan information on page 1 and 3 of your bill

[aps.com/compare](http://aps.com/compare)

### GUEST ROLES

Need a little help managing your account? If you do, we have Guest Roles where you can give a friend or family member access to your APS account.



[aps.com/guestroles](http://aps.com/guestroles)

#### WE'RE AVAILABLE 24/7 AT APS.COM

During core business hours of 7 a.m. to 7 p.m. M-F  
(602) 371-7171 (metro Phoenix)  
(800) 253-9405 (other areas)

#### REPORT AN OUTAGE:

855-OUTAGES (855-688-2437)

#### SIGN UP FOR OUTAGE ALERTS:

[aps.com/alerts](http://aps.com/alerts)

#### PARA RECIBIR TÚ CORRESPONDENCIA EN ESPAÑOL:

(602) 371-6861