

FEBRUARY 2020

apsFYI



Manage Your Account with Alerts

Subscribing to alerts allows you to manage your account whenever and wherever it's convenient for you. You'll receive email or text alerts with payment reminders or notifications when your bill amount or monthly energy usage reaches your pre-determined limit.

aps.com/alerts



Click for Quick Savings

Fast, free savings—that's what you'll get when you take our online Energy Analyzer. Just answer a few quick questions about your home and instantly receive a customized plan with energy-saving recommendations.

aps.com/ea



Assistance Programs for Limited-Income Customers

If you or someone you know needs assistance paying monthly energy bills, we can help. We offer several programs that provide discounts to limited-income customers.

aps.com/assistance

CHOOSE THE WAY YOU PAY

Have you checked out all of the convenient options for paying your bill? A wide range of choices make it easy to pay the way that works best for you.



aps.com/waystopay

STAY CONNECTED





Community Corner

Meals on Wheels

The Meals on Wheels program spans across our state with great organizations like Prescott Meals on Wheels, White Mountain Meals on Wheels, Parker Senior Center and Pinal-Gila Council for Senior Citizens, to name a few. Not only do these organizations provide a nutritious, home-delivered meal to vulnerable citizens, they also provide a wellness check and moments of companionship for the seniors who take part. We are proud to support their great efforts across the state and our nation.

mealsonwheelsamerica.org

Don't Let Your Landscape Become a Hazard

Did you know that trees are the leading cause of power outages? Tree limbs that come in contact with high voltage power lines put people at risk and create fire hazards. By choosing the right tree for the right place when landscaping near power lines, you can help maintain reliable service, reduce the risk of injury and minimize fire hazards.



A SAFE DISTANCE

Stay safe and keep your distance from any potential electrical hazards:

- Call 911 immediately if you see a downed power line or exposed electrical equipment—and stay at least 100 feet away
- Treat all electrical wires with caution, regardless of size—always assume any wire is energized

aps.com/safety

LOS SUNS NIGHT

Join us at Talking Stick Resort Arena in downtown Phoenix for Los Suns night on Tuesday, March 3. Cheer on the Phoenix Suns as they battle the Toronto Raptors.



Promo code: **aps**

suns.com/apslossunstickets

CESAR CHAVEZ DAY

If you're on one of our Saver Choice time-of-use plans, you'll enjoy off-peak, lower-cost pricing all day on Cesar Chavez Day (Tuesday, March 31).

- On-peak (higher cost) hours: 3–8 p.m. weekdays
- Off-peak (lower cost) hours: After 8 p.m. and before 3 p.m. weekdays
- Off-peak hours also are in effect all day long on weekends and 10 annual holidays

WE'RE AVAILABLE 24/7 AT APS.COM

During core business hours of 7 a.m. to 7 p.m. M–F
(602) 371-7171 (metro Phoenix)
(800) 253-9405 (other areas)

REPORT AN OUTAGE:

855-OUTAGES (855-688-2437)

SIGN UP FOR OUTAGE ALERTS:

aps.com/alerts

PARA RECIBIR TÚ CORRESPONDENCIA EN ESPAÑOL:
(602) 371-6861