

AUGUST 2020

apsFYI



Help to Pay Your Energy Bill

Do you need help paying your energy bill? Qualify for the Energy Support program and you can save 25% a month, every month.

aps.com/assist



Another Way to Pay: New APS Kiosks

Now there are even more convenient ways to pay your bill. Our new self-service payment kiosks are located in grocery stores throughout Arizona. Pay with cash, checks or credit/debit cards—and all payments post immediately.

aps.com/ways2pay



Around-the-Clock Answers

If you have questions, it's easy to get answers any time, day or night. You'll find a library of helpful information at our online support site.

aps.com/help



Want More Money-Saving Tips?

Register online or confirm your contact information so we can reach out with energy savings tips and information regarding your account.

aps.com/myaccount

SAVINGS MADE SIMPLE

Too busy to keep track of your bill? You'll be glad to know you can lower your monthly energy bill without ever leaving your couch. Some awesome tools and strategies are available to help you manage your energy usage with minimal effort.

Energy Analyzer



Smart Thermostat



Usage Alerts



aps.com/save

STAY CONNECTED





Community Corner

Local First Arizona Foundation

We're proud to support the Local First Arizona Foundation as it works to build a more diverse, inclusive and self-reliant economy for communities of all sizes across our state. Through various initiatives that create economic opportunities, this nonprofit organization cultivates prosperity for all Arizonans.

localfirstazfoundation.org

Compare, Choose and Save

You compare all kinds of products and services to save money—so why not energy service plans? Our free online plan comparison tool helps you explore all of your options and choose the plan that's best for your lifestyle.



aps.com/compare

OUTAGE PREPARATION

Don't wait—with monsoons come power outages. Take the following steps to make sure you're ready if an outage occurs:

- Sign up for our outage alerts
- Place flashlights and extra batteries in handy locations
- Save the link to our outage map so you can easily report an outage or find information on current outages



aps.com/outage

RIGHT TREE RIGHT PLACE



Are you planning to landscape your property? Before you plant trees, make sure they're located a safe distance from overhead power lines, poles, utility boxes or underground utilities.

aps.com/trees

LABOR DAY SAVINGS

If you're on one of our Saver Choice time-of-use plans, you'll enjoy lower-cost, off-peak pricing all day on Labor Day (Monday, Sept. 7).

- On-peak (higher cost) hours: 3–8 p.m. weekdays
- Off-peak (lower cost) hours: After 8 p.m. and before 3 p.m. weekdays
- Off-peak hours also are in effect all day long on weekends and 10 annual holidays

aps.com/save

WE'RE AVAILABLE 24/7 AT APS.COM

During core business hours of 7 a.m. to 7 p.m. M–F
(602) 371-7171 (metro Phoenix)
(800) 253-9405 (other areas)

REPORT AN OUTAGE:

855-OUTAGES (855-688-2437)

SIGN UP FOR OUTAGE ALERTS:

aps.com/alerts

PARA RECIBIR TÚ CORRESPONDENCIA EN ESPAÑOL:
(602) 371-6861