

# State Utility Assistance Programs



Your guide to available resources for eligible Arizona residents who need assistance with utility bills.

## Section 1: Low Income Housing Energy Assistance Program (LIHEAP)

LIHEAP is federal program offered to Arizona residents that help qualified households pay their heating and cooling bills.

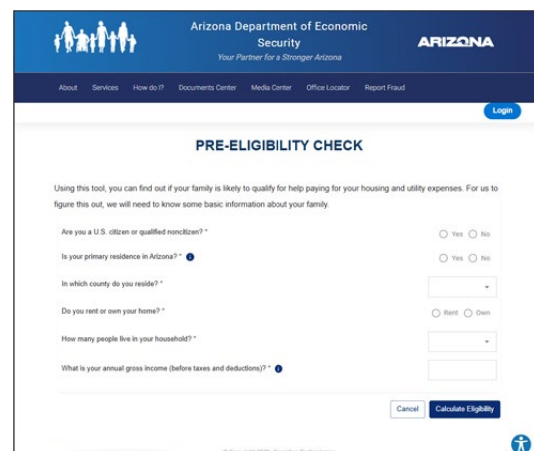
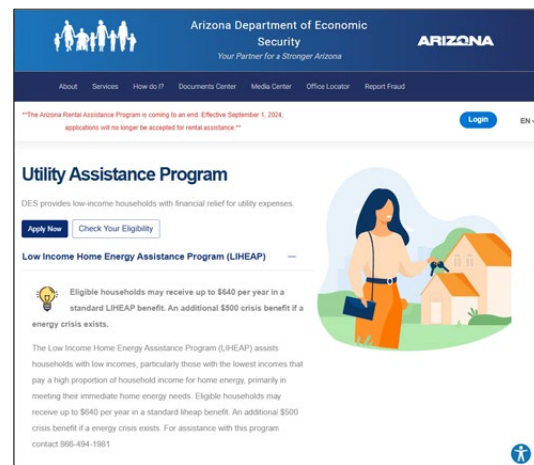
### LIHEAP can assist you with:

- Catching up on current and past-due energy bills
- Paying utility deposits
- Implementing energy efficiency measures to reduce future energy costs

### There are several ways to apply for LIHEAP:

1. Check your eligibility and apply online at: [era.azdes.gov](https://era.azdes.gov)
2. Find a Community Action Program near you and schedule an appointment [des.az.gov/CommunityActionAgencies](https://des.az.gov/CommunityActionAgencies)
3. Call (866) 494-1981

Learn more and get full details on the application requirements at [aps.com/LIHEAP](https://aps.com/LIHEAP)



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The screenshot shows the 2-1-1 Arizona website interface. At the top left is the '2-1-1' logo. The navigation bar includes links for 'Get Help', 'Give Help', 'Partners', 'Learn', 'Contact Us', and language options 'EN ES'. A '2-1-1' phone icon is on the right. The main heading is 'How Can We Help You?' with the subtext 'Search by services and programs, by location, or both!'. Below this are two search input fields: 'Search services and programs' and 'Search by location', followed by a 'Get Help' button. A secondary section asks 'Can't find what you need?' and provides instructions to use an advanced search or dial 2-1-1, with a 'Dial 2-1-1' button. At the bottom, there is a 'Search by Category' section with the instruction 'Search here by the type of assistance you're seeking'.

### Section 2: 2-1-1 Arizona

2-1-1 Arizona is a free service connecting Arizona residents to community agencies and resources that can help with paying energy bills.

There are two ways to search for resources in your area:

1. Dial 2-1-1 to speak with someone that can help you find services.
2. Visit [211arizona.org](http://211arizona.org) to search for assistance online.

