



P.O. Box 53999
Phoenix, AZ 85072

September 18, 2020

Dear APS Customer,

The City of Peoria has experienced significant growth over the past few years, with considerable investment and development on the horizon. We work closely with the communities we serve to plan the infrastructure needed to provide our growing communities with clean, reliable, and affordable power. Our infrastructure upgrades in your area include a new substation in Peoria's Vistancia community, located near the intersection of Westland Rd and El Mirage Rd.

Westland Substation Construction

- Substations are located where we can secure enough property to build and safely maintain them, connect them to existing to power lines, and deliver power to our customers.
- The perimeter walls will be 10-feet tall and consist of two-toned color concrete block.
- The substation transformers will convert 69,000 volts (69kV) to 12,000 volts (12kV), which is the voltage used to serve homes and businesses in your neighborhood.
- Landscaping will be in accordance with the City of Peoria's permitting requirements and will blend in with the area's existing vegetation.
- Substations are not high-traffic or high-noise facilities. Once the substation is fully operational, our personnel will typically visit the site monthly for maintenance.
- These photos provide an example of a substation we recently built in the Anthem community:



Power Line Construction

- The new 69kV power lines will connect to our existing grid located near the west side of Highway 303 and follow the Central Arizona Project canal west to the substation site.
- These lines will be installed on steel poles approximately 65-85 feet tall.
- The final power line routes and project information was communicated to the public in February 2019. More project information is available at www.aps.com/siting (click on "Completed Siting Projects" and go to the section titled "North Peoria 69kV")
- In addition to the 69kV infrastructure, new 12kV underground power lines will be installed to provide electricity to homes in the area.
- Please review the aerial view/map included with this mailing. Please note that the blue line on the map labeled "Phase 1 Route" identifies the new 69kV line.

Project Overview

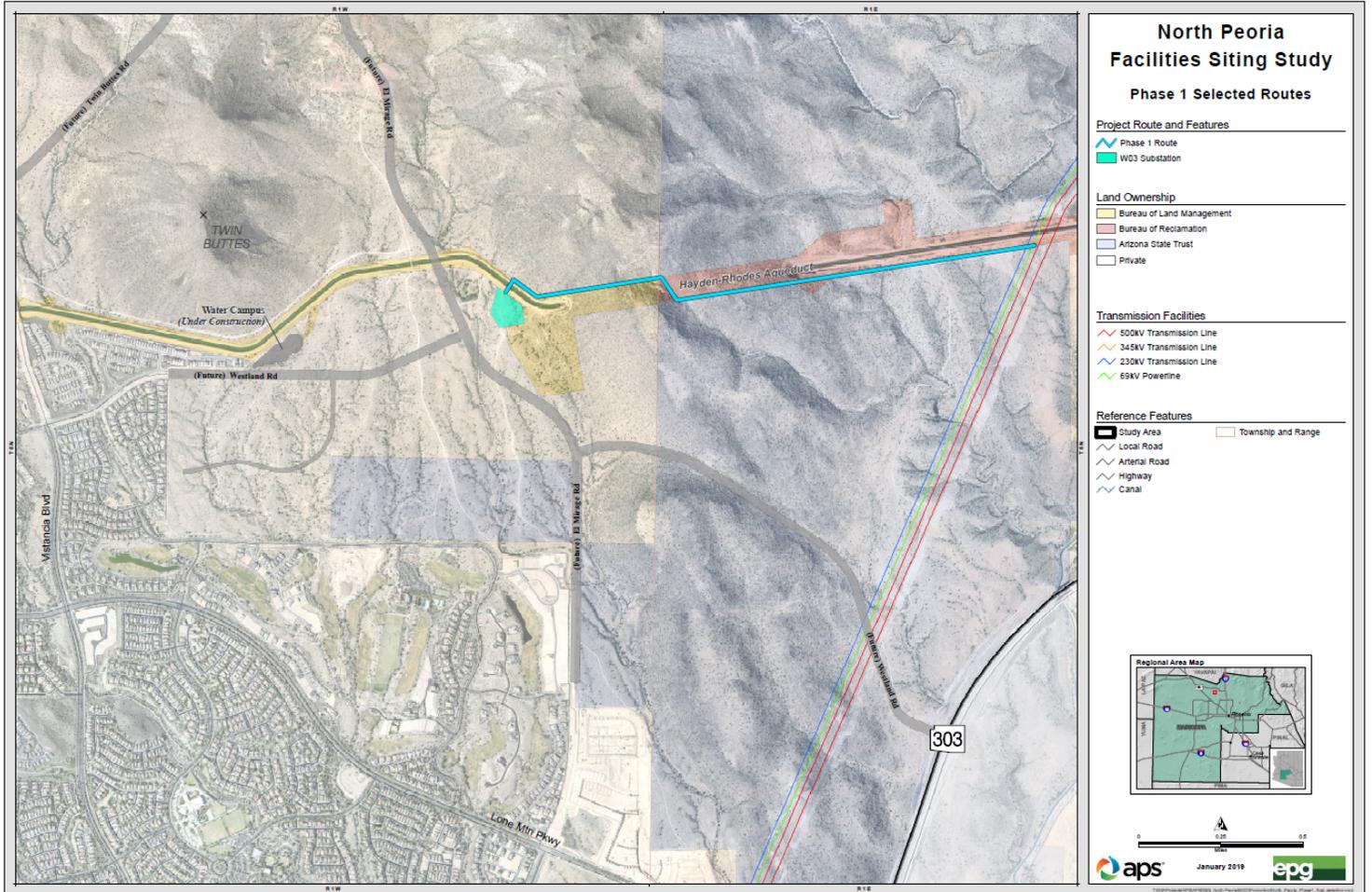
Preliminary construction work will start at the substation site in November 2020. Construction on the 12kV underground power line is scheduled to begin in February 2021 and the 69kV overhead power line construction will start in June 2021. The entire project is scheduled to be completed by December 2021.

Most project work is planned between 6 a.m. to 4 p.m., Monday through Friday, however we may need to schedule occasional work on Saturdays and/or nights to safely complete construction. No work is scheduled for major holidays.

There are no planned service interruptions associated with this construction. We will keep you informed of any significant changes to the project and communicate with you in advance of any planned outages.

We will make every effort to avoid disruptions to your normal routine; however, road restrictions may be required to perform this work safely. There may be noise from the construction equipment and related construction activities. Please proceed with caution around construction areas and equipment, and help us maintain a safe environment for you, your community, and our employees.

Please contact Clarissa Sorden, Project Coordinator, at 602-371-7930 (Clarissa.Sorden@aps.com) or Clay Allsop, Government Affairs Representative, at 602-371-7956 (Clayton.Allsop@aps.com) with any questions or concerns regarding this project. For questions about our service, please contact our APS Customer Care Center at 602-371-7171 or visit us on the web at aps.com.



“Phase 1 Route” identifies the location of the new 69kV overhead power line