



P.O. Box 53999  
Phoenix, AZ 85072

October 9, 2019

Dear APS Customer,

The City of Tempe has experienced significant growth over the past few years, with considerable additional investment and development on the horizon. We work closely with the communities we serve to plan for the infrastructure needed to support development and ensure reliability for existing residents.

Over the next eight months, APS will be upgrading both our 69,000 volt (69 kV) transmission power lines that connect our facilities, as well as the 12,000 volt (12 kV) distributions power lines that serve homes and businesses in Tempe. In most cases, the 69 kV upgrades will take place within existing alignments: New wire will be installed in existing underground conduits, and new wires and poles replaced along existing overhead sections as outlined below. New 12 kV installations will be placed underground. Here are the location and approximate schedule for each phase of the upgrades:

1. ***New 69 kV underground power lines south of Rio Salado Parkway at Lakeside Drive*** will be installed between the Town Lake and Skywater at Town Lake residential units. The work will extend to 1<sup>st</sup> Street and then east to the APS Tempe Substation. The project will start October 2019 and should be complete by December 31, 2019.
2. ***Underground power line construction along Rio Salado Parkway and through Tempe Beach Park***: From December 2019 to April 2020, APS will install new 69 kV wires in the existing underground conduits along Rio Salado Parkway from "A-Mountain" (just north of Sun Devil Stadium), then west through Tempe Beach Park to Lakeside Drive. While there will not be any trenching in the streets, we will need to restrict roadways in various areas while we perform work in the manholes.
3. ***Overhead power line construction along Rio Salado Parkway***: APS will install new 69 kV wires on the existing poles and structures starting at A-Mountain and ending on the south side of Rio Salado, west of McClintock Road. This work will also take place from January 2020 to April 2020.
4. ***New 12 kV underground distribution lines east of Rural Road, north of University***: Starting in December 2019, new underground conduits will be installed along 6<sup>th</sup> Street and Athletes Place. Once the trenching is complete, we will install the new wires and complete the project by March 2020.
5. ***Tempe Streetcar, ASU and various Tempe development projects***: Throughout the downtown Tempe area, we are relocating facilities and installing new infrastructure. Our upgrades will continue to provide safe, reliable and affordable power to our customers.

## Important Project Details

- *Timeline:* While the work is ongoing, the most substantial construction activities will take place now through June 2021.
- *Work Schedule:* Work will typically take place between 6 a.m. to 4 p.m., Monday through Friday; we may need to occasionally schedule work on nights and Saturdays in order to safely complete construction. We will avoid major holidays and special events.
- *Traffic & Noise:* During construction, there may be noise from vehicles, including backup alarms. Street restrictions will be required to perform this work safely.
- *Restoration:* We will make every effort to restore streets, sidewalks and landscaped areas to their original condition.
- *Electric Service:* There are no planned service disruptions associated with the majority of our construction activities. We will always make every effort to keep you informed regarding our progress and communicate with you in advance of any planned outages.
- *Safety:* We ask that you proceed with caution through construction areas and help us maintain a safe work environment for our customers, community members and employees.

Please don't hesitate to contact Cindy Hill, Construction Outreach Technician, at 602-371-7930 ([cindy.hill@aps.com](mailto:cindy.hill@aps.com)) or Kendra Lee, Government Affairs Liaison, at 602-371-7872 ([kendra.lee@aps.com](mailto:kendra.lee@aps.com)) with any questions or concerns about this project.

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*There are no plans to interrupt your power during our construction activities. In fact, these projects will help to secure a bright energy future for Arizona by providing safe, reliable and affordable electric service to our customers. For any questions related to unplanned outages, billing or other APS-related matters, please call our APS Customer Care Center at 602-371-7171 or visit us on the web at [aps.com](http://aps.com).*