

Tonto Creek floods, takes APS poles, customers' power

January 29, 2008

The weekend's steady, heavy rains sent Tonto Creek out of its banks. Approximately 2,300 APS customers located along Arizona 188 (the road to Roosevelt Lake) were left without power when the flood waters washed out a three pole structure.

The 70-foot poles, which were set in concrete 20 feet into the ground, were located along a 60-foot section of the creek bank that washed away.

By 6:30 last night, Payson crews had made temporary repairs, re-routing wire on the ground and restoring power to all but two customers, who are located in a remote area.

According to **Jan Parsons**, Manager, Gila-Navajo Delivery, the crews worked like a well-oiled machine in getting the power restored.

"**Todd Thompson** (Section Leader, Payson Construction) made arrangements with **Eddie Manriquez** (Construction Maintenance Coordinator, Paradise Valley O&M) to borrow a slope trailer and have a lineman haul up to us the six reels of wire we needed," she said.

Trailer with its load arrived at 2:30 and four hours later power was restored.

"I can't say enough about the phenomenal work these crews did," Parsons said. "Words can't convey the extent of what they did and how much Todd and I appreciate them and their dedication to our customers."

Parsons also highlighted the efforts of **Dee Remington**, Survey Instrument Operations, Flagstaff Service Planning, "We were able to get all our rights of way permits in about an hour, thanks to her work."

Efforts to make permanent repairs are under way.