

Arizona Lifestyle

March – April 2008

APS
THE POWER TO MAKE IT HAPPEN®

Spring AC check-up for \$59.95

Spring is in the air and while, for some, thoughts may turn to love, for smart APS customers, thoughts also turn to a spring checkup on their air conditioner. Regular service and proper maintenance help AC systems run more efficiently, reduce the cost of repairs and avoid the hassle of break downs. And for a limited time, an APS Qualified Contractor will perform a spring check-up on your AC unit for just \$59.95 per unit.**

For a list of APS Qualified Contractors who are licensed, bonded and insured, call 602-371-3636, or, outside the Phoenix area, 888-890-9730. For emergency referrals during evening hours or on weekends, call the Arizona Heat Pump Council at 602-248-7767.

Restrictions apply. Offer expires May 15, 2008, and is valid for working heat pumps or AC units only. APS makes no representations and provides no warranty or guarantee with respect to the service described herein. Offer not available in all areas.

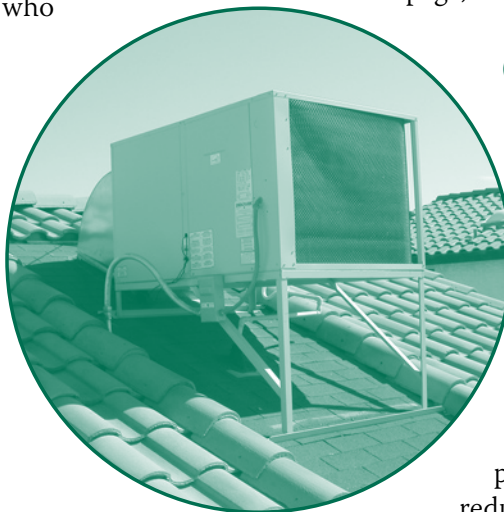
Go paperless, help the environment and we'll donate to the TREE fund

For a limited time, when you switch from a paper APS bill to an electronic bill, you'll not only save a tree, but contribute to helping the environment in other ways. Between March 1 and June 1, 2008, APS will donate \$1 to the Tree Research and Education Endowment Fund for every customer who switches from receiving paper bills and instead opts to receive a monthly electronic bill. The TREE Fund is a non-profit organization dedicated to advancing professional tree care and proper urban forestry through funding research and arboriculture educational programs (www.treefund.org). Other

advantages of turning off your paper bill and switching to electronic billing are:

- E-mail notifications when your bill is ready to view
- Online access to your statements and account and usage history
- Reduced possibility of mail fraud and identity theft

Go to aps.com and select "Go paperless" on the home page, then log in to turn your paper bill off.



Green rates

Powering your home with green energy made from renewable resources helps preserve the environment while providing a secure energy source for our continued growth. And when you sign up for one of our affordable Green Choice rate plans you can put renewable resources like wind and geothermal power to good use. Both Green Choice plans provide you with ways to help reduce your carbon footprint and protect energy resources for our future. Choose one of the options below and sign up today* at aps.com or by calling 800-659-8148.

**Minimum membership for a Green Choice plan is one year.*

Green Choice block option

Purchase electricity from renewable resources in fixed blocks of 100 kWh. You'll only pay an additional \$1.00 plus tax for each 100 kWh block which will be added to your normal monthly charges. Simply choose the number of blocks you wish to purchase and your premium will remain the same each month. For example, if you choose 5 blocks (500 kWh), you'll be billed an additional \$5. (500 x \$0.01 = \$5) each month, plus tax.

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Green Choice percentage option

Choose the percentage of your energy usage each month — 35%, 50% or 100% — that you want to come from renewable resources. Same as the Block Option plan, each Percentage Option kWh is priced at 1¢ plus tax, added to your normal monthly charges. The premium you pay each month changes based on your energy usage. To find out which percentage is right for you, just review your kWh usage on your past year's APS bills (you can also view your history at aps.com). For example, if you choose the 35% option and your usage for a given month is 2,000 kWh, you will be billed an additional \$7 for that month. (2,000 kWh x 35% = 700 kWh. 700 kWh x \$0.01 = \$7), plus tax.

CFLs – new styles, new locations

APS customers have really embraced the easiest, most affordable way to save energy – switching from incandescent bulbs to compact fluorescent lights (CFLs). Since autumn 2005, APS has provided discounts on more than 4.3 million CFLs that have been purchased at local retailers through the APS ENERGY STAR® Lighting Program,** and this year, we're gearing up to sell another 2.5 million bulbs. CFLs last up to 10 times longer than incandescent bulbs and use up to 75 percent less energy. By installing 2.5 million CFLs this year, we'll collectively save more than \$75 million in energy costs over the lifetime of the bulbs, and reduce greenhouse gas emissions by more than 1 billion pounds.

An expanded line of CFL styles is now available. So, in addition to the popular twist, A-line and reflector CFLs, you can now buy dimmable and 3-way lights, candelabra bulbs for chandeliers, and globes for vanities. APS-sponsored discounts, at participating retailers, bring the price of most CFLs to less than \$1.00 each.

This year APS will also be adding new retail partners including Staples, Smart & Final, Fry's Foods, Fry's Electronics and Sam's Club. Altogether, more than 300 retail locations offer APS discounted CFLs. And for on line shoppers, APS discounted CFLs are available at Amazon.com. To find out more about participating retail locations and the types bulbs that they have available, visit aps.com.

***These programs are funded by APS customers and approved by the Arizona Corporation Commission.*

Play it safe outdoors

Warmer weather usually means more time spent outside working and playing. Here are some tips to help keep you safe this spring:

- Never use electrical equipment or tools near a pool or other wet areas. And when operating power tools outdoors, be sure they are plugged into outlets that feature weatherproof covers and are on circuits equipped with ground-fault circuit interrupters.
- Be aware of overhead power lines. Always look up for the location of power lines when using a long-handled pool-cleaning tool or carrying or setting up a ladder. If you are having a pool installed, make certain the location is well away from overhead lines. Also, store pool tools and ladders away from overhead power lines to prevent touching the lines when accessing the equipment.
- If you'll be digging as part of your spring project, make certain you have determined the location of all underground facilities before you dig. Arizona has the one-call Blue Stake service available to locate underground facilities for you. Call the Blue Stake Center at 811 state-wide, at least two working days before you dig. The service is free.
- Install antennas safely by following the manufacturer's instructions and using common sense. Erect your antenna in a safe location away from power lines, a distance of at least twice the length of the antenna and its mast. Work only in good weather, and have plenty of help available.
- Fly kites and model airplanes in open areas well away from trees and power lines. Kites should be made of wood, paper or plastic. Never use any metallic material in your kite or kite line.
- Electric-powered mowers should not be used on wet grass. Use an extension cord designed for outdoor use and rated for the power needs of your mower. To reduce the risk of cutting the cord while mowing, start in the area nearest the electrical outlet and work away from the outlet so the cord will be behind you.
- Treat all electric lines with caution and respect. Even low-voltage electric lines and cords can be hazardous if damaged or improperly handled.

For more safety tips, visit aps.com.