



Arizona Lifestyle

September – October 2007

APS
THE POWER TO MAKE IT HAPPEN®

Save money and help the environment with a rebate on a new air conditioner.

Your old air conditioner might be keeping you cool, but it could be burning more money than you think. Air conditioning can account for as much as 40 percent of your annual energy costs. Now, buying a new high-efficiency model is a smart move, especially if you take advantage of the AC Rebate Program's rebates* of up to \$400 depending on the SEER/EER ratings of your system.

You'll stay cool and comfortable, and you'll be saving money on your energy bill while helping the environment. Plus, APS will give you a free referral to an APS Qualified Contractor who can install your new unit.

For more information on how you can save money, visit aps.com or call the APS Energy Answer Line at 602-371-3636 or 888-890-9730. Don't wait, call today. To save even more, check into a "Quality Installation" rebate.

AC rebate program — new \$100 additional rebate for "Quality Installation"

If you are considering replacing your current heat pump or AC unit with a new system, APS has a new rebate available to help you get your high efficiency system installed so that it is sized correctly and delivers the most energy efficiency possible. This will save you energy and money for years to come.

Starting on August 1, 2007, APS began offering a new rebate for "Quality Installation." This is an additional \$100 rebate* that can be applied on top of the \$250–\$400 rebates that are available for equipment meeting the requirements of the high efficiency AC Rebate Program. So, it creates the potential for you to get rebates of up to \$500!

What is Quality Installation?

Quality Installation is more than just installing high efficiency AC equipment. It is a process for ensuring that you receive the performance and comfort that high efficiency equipment is designed to deliver. The correct selection of equipment, controls, and proper installation has a large impact on your comfort and energy savings. Improperly sized and installed units waste energy.

How you might benefit by participating in the Quality Installation program:

- **Save energy** – Improperly installed AC systems waste energy. An analysis of 75,000 in-field tests revealed that over 75 percent of installed cooling equipment fails to meet manufacturer specifications for airflow and refrigerant charge.
- **Lower your costs** – Bigger isn't necessarily better. Studies show that over half of home heat pumps and AC units are oversized, often 60 to 80 percent larger than necessary. A smaller unit is likely to have a lower purchase price. Also, an oversized cooling unit doesn't run long enough to reach its rated efficiency level. Since it turns on and off more frequently it can lead to higher maintenance costs.
- **Increase your comfort** – A properly sized and installed unit offers better humidity and temperature control in your home which increases your comfort.

Quality Installation rebate requirements

Participation is limited to customers who are replacing an existing system with a qualified high efficiency system *and receive an AC rebate.*

Your qualified high efficiency system must be installed by an APS Qualified Contractor who has met the APS Residential Quality Installation program eligibility requirements. Please contact the Electric League of Arizona at 602-263-9391, or

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apsinfo@electricleagueofarizona.org for a referral to a contractor who meets these requirements.

Your application must also include a completed AC rebate application form along with the required supporting documentation for the applicable equipment.

Your APS Qualified Contractor must provide the sizing, refrigerant charge and airflow data requested on the Quality Installation application form and the documentation necessary to support that data. The application details the data the contractor must supply.

For more information or a referral to an APS Qualified Contractor who can offer the Quality Installation rebate, go to aps.com or call the APS Energy Answer Line at 602-371-3636 or 1-888-890-9730.

**The AC rebate program is funded by APS customers and is approved by the Arizona Corporation Commission.*

Convenient payment options. APS gives you many easy ways to pay.

There are many ways to pay bills these days and APS wants to make sure that we offer an option that meets your needs. You're always welcome to simply mail a check or money order in the APS return envelope; but before you pay your next bill by mail, take a look at these other payment methods that are easy, convenient and make bill paying more secure.

Pay online or by phone with an Electronic Funds Transfer:

This simple, fast and secure method of paying is available 24-hours-a-day, 7-days-a-week. To pay online go to aps.com and follow the easy step-by-step instructions. If you'd rather pay by phone, call 602-371-6555 or 800-253-9405.

Electronic bill presentation and payment: If you register for this payment method you'll receive your bill each month electronically. You'll get an e-mail notification when your bill is ready to be reviewed online. You can schedule payments, view your payment history or sign up for AutoPay to have your payment automatically deducted from your account each month — it's easy and it's available when you register for electronic bill presentation.

SurePay: Avoid writing checks, buying stamps and hassling with the post office simply by signing up for this free service. It works like this: you authorize your bank to transfer the amount of your monthly electronic bill to your APS account. Approximately ten days before the transfer, we'll send you a copy of the bill. It's that easy.

A credit card or debit card makes an easy way to pay: With a credit card or debit card you can pay your APS bill online or over the phone for a nominal third party processing fee. Call 602-371-7171 or 800-253-9405 to pay by phone. To pay online, go to aps.com and follow the easy step-by-step instructions.

Project SHARE. A great way to help your neighbors.

At one time or another, most of us need a little help in some way. It could be someone you know — for example, an elderly neighbor struggling to make ends meet after a medical emergency. Or it could be a layoff, which has a way of putting many people in a difficult position. That's why APS offers Project SHARE (Service to Help Arizonans with Relief on Energy).

Getting hit by an unavoidable and unplanned expense can make it difficult for people to pay their basic bills, such as heat in the winter and air conditioning during the summer. In a financial emergency, SHARE can provide money to help pay energy bills.

The money for Project SHARE comes from APS employees, shareholders, customers, and from Southwest Gas and SRP employees and customers. Helping your neighbors feels good. We invite you to share in that warm feeling by contributing to Project SHARE. Here's how:

- Add a SHARE contribution to your monthly APS payment — there is a place on the bill payment stub to write in a donation amount and add it to the total cost of your monthly bill. If you pay your bill online, you can also elect to add a SHARE donation to your payment.
- Make a one-time contribution in the amount of your choice by sending a check payable to Project SHARE, c/o The Salvation Army, P.O. Box 52177, Phoenix, AZ 85072.

The Salvation Army receives 100 percent of the funds collected. They interview and select the recipients and disburse the funds. Your donation will only go to people in need and none of the money is used to administer the program. Project SHARE is a wonderful way to help those in need.



We're available 7-days-a-week, 24-hours-a-day, aps.com
Metro Phoenix area: 602-371-7171 — Other areas: 800-253-9405