



Arizona Lifestyle

January / February 2007



APS
THE POWER TO MAKE IT HAPPEN®

Convenient ways to pay your APS bill

APS customers have a variety of lifestyles and varied financial needs. That's why we offer you a variety of payment methods—from automatic electronic payment, to paying in person at an APS office and everything in between—to pay your bill easily and safely.

- Pay online or by phone via electronic funds transfer with no processing fee, 24-hours-a-day, seven-days-a-week. To pay online, go to aps.com and follow the easy steps for paying online. To pay by phone, call 602-371-6555 or 800-253-9405.
- Pay online or by phone using a credit or debit card through our payment vendor (a third-party convenience fee will be assessed). To pay online, go to aps.com or call 602-371-7171 or 800-253-9405.
- Drop off your payment at more than 50 APS Authorized Payment Locations conveniently located throughout the state in shopping centers and stores. Remember to bring your bill and allow extra time for payments to be picked up and processed. Visit aps.com for locations.



To find the payment option that's just right for you, visit aps.com or call us at 602-371-7171 in the Phoenix area or 800-253-9405 statewide.

Save on your winter energy bills

Chilly winter temperatures can increase your energy use, but there are a number of simple things you can do to conserve energy and lower your winter bills.

- Have your heating unit serviced annually. Check the thermostat for accuracy and have it adjusted or replaced if necessary.
- Wear warm clothing and set the heating thermostat at 68 degrees or lower, and if you go on vacation, set it at 60 degrees or lower. For every degree you lower your thermostat, you can save about 2 percent on the heating portion of your bill.
- Open your drapes to capture solar heat during the day, then close them at night to keep the heat inside.
- Keep the fireplace damper closed tightly when there is no fire burning. Keep the chimney clean.



continued on back

continued from front

- Keep windows and doors shut when the heat is on. Check caulking around doors and windows.
- Weatherstrip doors to unheated areas of your home, such as the garage, crawl space and attic.
- Seal leaks around electric switches and outlets located on outside walls. Foam gaskets sized to fit standard switches and outlets are available in hardware stores.
- Have a qualified HVAC contractor wrap insulation around heating ducts.
- Have a professional contractor insulate your attic or add to existing insulation
- Be sure to follow the manufacturer's recommendation for wrapping your water heater with a water heater insulation jacket.
- Replace your old heating system with a high-efficiency unit. Visit aps.com for more information on available rebates*.

For information on energy conservation, including more winter savings tips, click the "Save Energy" button on the aps.com home page or call the APS Energy Answer Line at 602-371-3636 in the Phoenix area or 888-890-9730 statewide.

APS Energy Star® Homes

A well-built, energy efficient home can help you save money every month by using less energy. A number of Arizona homebuilders, in cooperation with APS, are building APS Energy Star® Homes* that are designed from the ground up to incorporate energy saving features and building techniques that meet or exceed new stringent 2006 EPA Energy Star® efficiency standards. APS Energy Star® Homes are inspected and tested to ensure they perform efficiently so you can be

assured you will be comfortable and save money on your electricity bills at the same time. For more information on APS Energy Star® Homes, visit aps.com and click on "Save Energy" or call the APS Energy Answer Line at 602-371-3636 or 888-890-9730.

Low income weatherization and bill assistance

Through the APS Energy Wise Low Income Weatherization program*, funds are available to help low-income customers make home improvements that will reduce energy use and lower their electric bills. Some funding also may be available to help pay electric bills in crisis situations.

To qualify for the APS Energy Wise Low Income Weatherization program, household income must be at or below 150 percent of the low-income level established by the federal government. To find out if you or someone you care about is eligible for this program, contact your nearest Community Action Agency office, listed in your phone book or online at aps.com. Or, for help locating the nearest agency, call Community Information and Referral at 602-263-8856.

* These programs were approved by the Arizona Corporation Commission and are funded by APS customers.

