



Arizona Lifestyle

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APS
THE POWER TO MAKE IT HAPPEN®

Energy conservation tips to help you beat the heat

Cooling your home accounts for the biggest share of your summer electric bills in Arizona's desert. But reducing your energy bill doesn't have to cost a lot. There are a number of inexpensive ways to keep the heat out of your home, which lowers your energy use and your electric bills.

A lot of heat comes in through your windows, but shading windows can help keep out the heat.

- Tint windows or install reflective window film
- Plant shrubs and trees that shade windows—especially on south and west facing walls
- Install shade screens, awnings or overhangs
- If you do need to replace windows, be sure and go with "low-E" energy efficient windows

Air escaping around doors and windows is another big energy waster, so stopping leaks can save you money.

- Caulk cracks
- Install weather stripping to make sure doors and windows seal tight

Adequate insulation makes a big difference in how much heat is transmitted through walls and roofs. Make sure your home is well insulated and add more insulation if necessary. It is generally cost effective to add insulation in your attic up to R30 in desert areas and R38 in cooler high country locations.

Avoid activities that add heat inside your home. Grill outside instead of firing up the stove or oven and do laundry during the coolest part of the day.

Keeping your air conditioning unit in tip-top shape also saves energy and money. Change or clean your AC filters monthly and have a qualified technician service

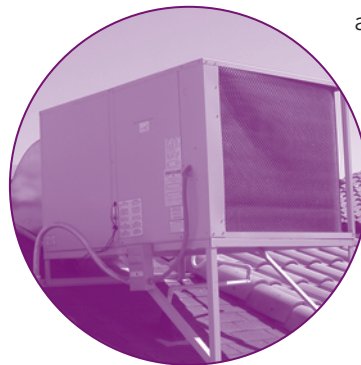
your AC unit annually. Call the APS Energy Answer Line at 602-371-3636 or 888-890-9730 for a free referral to an APS Qualified Contractors.

Do the little things that make you feel cooler. Use fans, which move the air making it feel cooler on your skin; take a dip in the pool or a cool shower; drink cold drinks and eat cold foods to help you feel cool from the inside-out.

Combine all these tips for a cooler, more comfortable, less expensive summer.

Time to replace your air conditioner? APS can help.

Cooling your home can account for as much as 40 percent of your energy bills. If you have an older air conditioner, it may be time to consider replacing your system with a new, high-efficiency system. It will reduce your energy use, help you save money on your utility bills and you may qualify for up to \$400 in rebates.



The APS High Efficiency Air Conditioning Rebate Program* offers rebates to APS residential customers who replace their existing heat pump or AC unit with a new high-efficiency system. The APS rebate program offers rebates of \$250 per unit on equipment that is 14 SEER and 12 EER or higher. Equipment that meets or exceeds 16 SEER and 14 EER will earn a rebate of \$400 per unit.

For more information on the AC Rebate Program or for a referral to an APS Qualified Contractor, go to aps.com or call the APS Energy Answer Line at 602-371-3636, or 888-890-9730.

We're available 7-days-a-week, 24-hours-a-day, aps.com
Metro Phoenix area: 602-371-7171 — Other areas: 800-253-9405

CFLs—less heat, less energy use, less money

Compact fluorescent lights that replace the familiar incandescent bulbs are a new favorite with smart consumers. CFLs cost less than incandescent bulbs because they produce the same amount of light while using only 25% of the energy, saving an average of \$25 over the life of the bulb. They also last about 10 times longer and generate much less heat than incandescent bulbs, helping to keep your home cool and comfortable. And now, APS is partnering with local retailers to offer discounts* on CFLs. To find a list of participating retail locations visit aps.com or call 800-783-7253. Make the switch to CFLs today—and start saving money and preserving our natural resources.



Energy-wise assistance from APS

To help low-income customers reduce their electric bills, funds are available for home improvements that will reduce energy use through the APS Energy-Wise Low Income Weatherization Assistance program*. Some funds may also be available to pay past due electric bills in hardship cases.

To qualify for the APS Energy-Wise Assistance program, household income must be at or below 150 percent of the low income level established by the federal government. To find out if you or someone you care about is eligible for this program, contact your nearest Community Action Agency office, listed in your phone book, or online at aps.com. Or, for help locating the nearest agency, call Community Information and Referral at 602-263-8856, or outside of Maricopa County, 800-352-3792.

** All of the programs listed above were approved by the Arizona Corporation Commission and are funded by APS customers.*

APS offers you a choice of convenient payment options

At APS we believe paying your bill should be as easy as possible. So we offer a variety of different payment options from which to choose. You can mail your check or money order payment in the return envelope APS provides, or:

Pay online or by phone via Electronic Funds

Transfer: Now you can pay on the Internet or by phone using an electronic funds transfer with no processing fee, 24-hours-a-day, 7-days-a-week. To pay online, go to aps.com and follow the easy steps for paying online. To pay by phone, call 602-371-6555 or 1-800-253-9405.

Pay using a credit or debit card: You can also pay your APS bill online or by phone using a credit or debit card through our payment vendor, in which case a third-party convenience fee will be assessed. To pay online, go to aps.com and follow the easy steps for paying online. To pay by phone, call 602-371-7171 or 1-800-253-9405.

Register for free electronic bill presentation and payment:

As a registered aps.com user; you can elect to receive your bill electronically each month. You will receive e-mail notification when your bill is ready to view online. You can also schedule future payments and view your payment history or sign-up for AutoPay to have your payment automatically deducted from your account each month.

SurePay: This free service saves you the hassle of writing a check and cost of postage. You authorize your bank to transfer the amount of your monthly electric bills to your APS account. About 10 days before the transfer, we'll send you a copy of your bill.

APS Express pay stations: You can drop off your payment at more than 50 APS Express Pay Locations conveniently located throughout the state in various shopping centers and stores. Remember to bring your bill and allow extra time for payments to be picked up and posted. Visit aps.com for locations.

Circle K kiosks: Circle K stores in metropolitan Phoenix have installed payment kiosks which can accept your APS payment (A \$1.50 processing fee will be added to your bill by the TIO Networks Corp.).