

# Arizona Lifestyle

State – March / April 2006

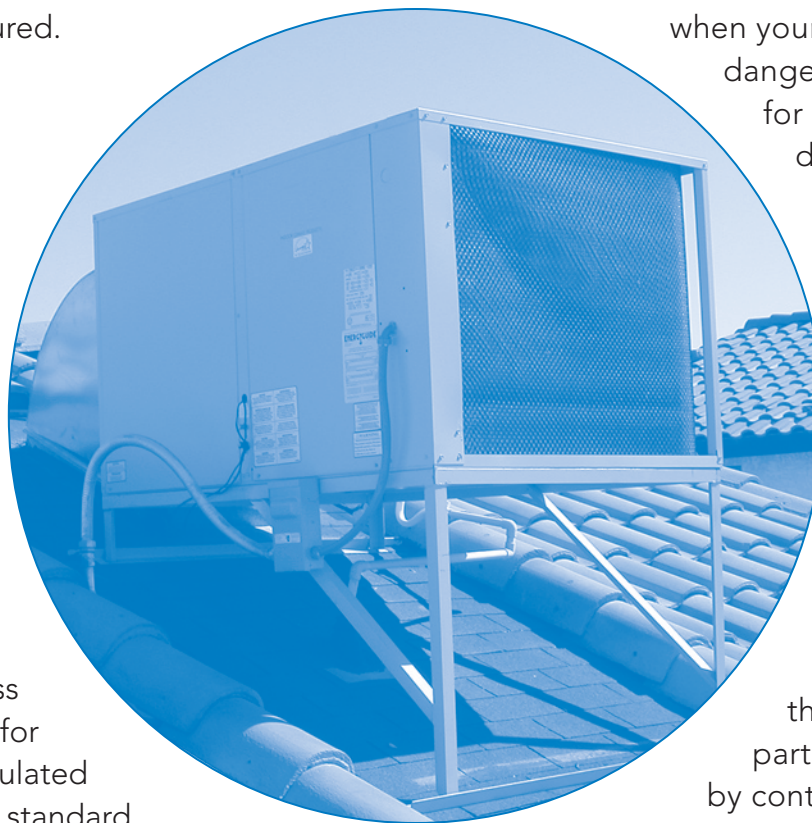
**APS**  
THE POWER TO MAKE IT HAPPEN®

## Get a cooling system check-up

Hot weather will be here soon, but before the heat sets in, be sure to have your cooling system checked by a professional contractor. It can save you money on cooling costs and prolong the life of your air conditioning system. Be sure to look for a contractor that is licensed, bonded and insured.

## New A/C more energy efficient

If you are thinking about replacing your air conditioning unit, you'll be interested to know that federal law now requires a minimum seasonal energy efficiency ratio (SEER) of 13 for newly manufactured central air conditioning units that use less electricity, cost less to operate and are better for the environment. The calculated energy savings of the new standard 13 SEER air conditioner compared to the old standard is approximately 20%. For more information on air conditioning, call the APS Answer Line at 602-371-3636 in the Phoenix area, or 1-888-890-9730 statewide.



## APS offers a safety net

If you are elderly, travel frequently or are away from home for extended periods of time, you may want to enroll in the APS Safety Net Program. As an APS customer, the Safety Net Program lets you authorize a third party

to receive written notification

when your APS service is in danger of being shut off for nonpayment. Your designated Safety Net partner would receive a copy of the Disconnect Warning Notice, but will not be able to discuss your account or be held financially responsible.

This program simply allows the Safety Net partner to intervene by contacting you, the customer of record, to avoid a possible disconnect of service. For a Safety Net Program application, call APS at 602-371-7171 in the Phoenix area or 1-800-253-9405 statewide.

We're available 7-days-a-week, 24-hours-a-day, [aps.com](http://aps.com)  
Metro Phoenix area: 602-371-7171 — Other areas: 800-253-9405

## Save with compact fluorescent lights

Installing compact fluorescent lights (CFLs) is one of the easiest ways to start making an impact on your energy bills.

CFLs come in a wide range of types and sizes and are designed to fit into almost any standard light fixture. New CFL technology offers attractive warm light without the flicker and hum of early fluorescents.

### Modern CFLs Offer:

- High energy efficiency — save 75% compared to standard bulbs
- Savings of more than \$25 over the life of the bulb
- Long life — up to 10 times longer than standard bulbs
- Instant light — less than 1 second start-up time
- The same warm color associated with incandescent lights

APS is currently partnering with local retailers to offer special discounts on CFLs that have earned the US DOE Energy Star logo, the

US Department of Energy's designation for energy efficiency. After the discount, some CFLs are available for less than a dollar.

To find the retail location nearest you, click on [aps.com](http://aps.com) or call the CFL program hotline number toll free at 1-800-783-7253. You do not need a coupon to take advantage of this special offer, simply visit one of the participating retail locations to get the discount.



## The impact of rising fuel costs

Like many businesses across the country, APS is faced with the reality of rising costs. The price of natural gas, a major fuel used to power APS' power plants, has risen significantly in the last year.

While these rising costs have had a dramatic impact on our business, we continue to work hard to become a more efficient company. Since 1995, we've been able to reduce our controllable costs by 12 percent while the costs we pay for fuel and purchased power to supply you with a portion of your energy needs have risen by 85 percent.

Still, without any additional change to our current electric prices, APS will have incurred hundreds of millions of dollars in unrecovered fuel costs by the end of 2006. These are costs for fuel and purchased power to keep the lights on in Arizona. APS makes no profit on these costs.

We realize price increases are difficult for everyone. However, in order to power Arizona's future with reliable energy, we must be able to recover our costs of providing electricity.

To learn more about Arizona's electricity prices, visit [BrightArizonaFuture.com](http://BrightArizonaFuture.com), or to find hundreds of simple energy-saving tips, visit us online at [aps.com](http://aps.com).