

# Arizona Lifestyle

June / July 2006



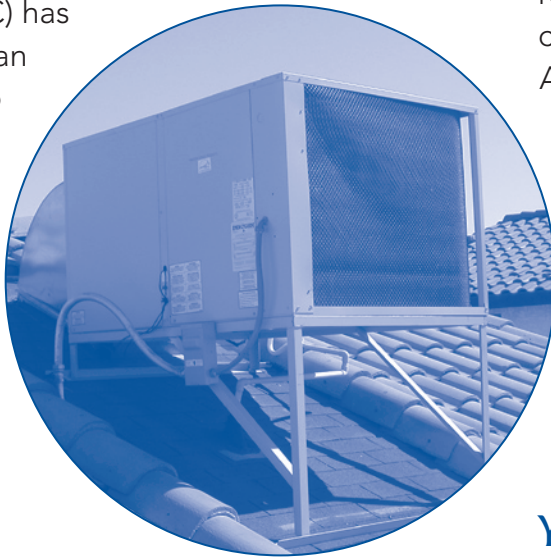
## New APS AC rebate program

The Arizona Corporation Commission (ACC) has approved APS' plan to offer rebates to customers who purchase high efficiency air conditioning (AC) equipment.

The AC rebate program will provide APS residential customers with rebates for qualifying heat pump and air conditioner replacements in existing homes served by APS.

Because the new federal minimum rating for AC efficiency is 13 SEER, the APS rebate program will offer rebates of \$250 per unit on equipment that is 14 SEER and 12 EER or higher. Equipment that meets or exceeds 16 SEER and 14 EER will earn a rebate of \$400 per unit. Any unit installed after the April 12 program approval date will be eligible to receive the rebates.

In addition to the APS rebates, customers who replace their home's AC unit may also be able to take advantage of \$300 federal tax



credits. APS recommends that customers who are considering having their AC equipment replaced should contact a licensed AC contractor for more information about what AC units qualify for APS rebates and federal tax credits.

For more information on the AC Rebate Program or for a referral to an APS Qualified Contractor, go to [aps.com](http://aps.com) or call the APS Energy Answer Line at 602-371-3636 or 1-888-890-9730. Copies of the AC Rebate Program application form can be downloaded at [aps.com](http://aps.com).

## You may be eligible for a discount

If you qualify under the federal poverty guidelines, as determined by the Department of Economic Security, you may be eligible to receive a discount of up to 40 percent off your cost of electricity through the APS Energy Support program (E-3). Your discount amount depends on how much electricity you use each month. So, if your energy use varies, your discount will vary from month to month.

<u>Monthly Energy Use</u>	<u>Discount</u>
400 kWh or less . . . . .	40 %
401 kWh to 800 kWh . . . . .	26 %
801 kWh to 1,200 kWh . . . . .	14 %
Over 1,200 kWh . . . . .	\$13

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To qualify for the discount, you must have an APS residential account in your name, and your household income must be within 150 percent of the federal poverty guidelines. The following federal guidelines will go into effect on July 1, 2006:

<b>Household Size</b>	<b>Monthly Income</b>
1 Person . . . . .	\$1,225
2 People . . . . .	\$1,650
3 People . . . . .	\$2,075
4 People . . . . .	\$2,500
5 People . . . . .	\$2,925
6 People . . . . .	\$3,350
7 People . . . . .	\$3,775
8 People . . . . .	\$4,200
9 People . . . . .	\$4,625
10 People . . . . .	\$5,050

For each additional household member, add \$425. Income is defined as total income (before taxes) for all household members.

To sign up for the program, complete an application for the APS Energy Support Program and send it to the Arizona Department of Economic Security (DES). The address is on the application form. Application forms are available at all APS customer offices and Community Action Agency offices

### Someone you know may need help

It could be your elderly neighbor struggling to make ends meet after a medical emergency. Or that nice guy you met who lost his job during recent layoffs. Or someone you know who is experiencing temporary financial difficulties.

Your neighbors in Arizona need help, and you can make a difference. You can help others in your community through Project SHARE (Service to Help Arizonans with Relief on Energy).

For people living on a very limited income, unplanned expenses caused by a hospital stay,

job loss or accident can make it impossible to pay even the most essential bills. In a financial emergency, SHARE may provide money to help pay for energy bills like gas, electric, oil, propane or wood.

Funds for Project SHARE come from APS employees, shareholders and customers, and from Southwest Gas and SRP employees and customers. You can get the warm feeling of sharing by:

- Adding a SHARE contribution to your monthly APS payment—see the payment stub on your bill to write in your donation amount and add to the total cost of your monthly bill.
- Making a one-time contribution in the amount of your choice by sending a check payable to Project SHARE, c/o The Salvation Army, P.O. box 52177, Phoenix, AZ 85072.

All of your donations are turned over to The Salvation Army, which interviews and selects the recipients and disburses the funds. None of your money is used to administer the program.

### Be sure your name is on the bill

Privacy laws are designed to help protect us, but sometimes they can make life complicated. By law APS can provide specific customer or account information only to the person whose name is on the account or to a person authorized by the account holder. While this protects the customer's privacy, it also prevents anyone else from accessing account balances, turning on or off service or obtaining any other specific account information if the customer is unavailable due to travel, illness or other circumstances. Plan ahead and authorize a family member or a trusted friend to access your account in your absence. Call the 24-hour-a-day APS Customer Care Center today at 602-371-7171 or 1-800-253-9405.