



ARIZONA PUBLIC SERVICE

**DANIEL T. FROETSCHER**  
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Dear Customer:

We value the relationship we have with you and would like to share information relative to recent changes in our Line Extension Policy that may affect future construction projects within the Arizona Public Service Company (APS) service territory.

Changes made to our Line Extension Policy were effective January 1, 2010, and are included in [Service Schedule 3](#), Conditions Governing Extensions of Electric Distribution Lines and Services. Copies of this schedule are available on our websites:

- <http://www.aps.com>, or
- [http://www.aps.com/main/services/construction/corner/corner\\_1.html](http://www.aps.com/main/services/construction/corner/corner_1.html)

On either site in the "Search" field, enter Schedule 3.

The Arizona Corporation Commission (ACC) currently is conducting a generic Notice of Inquiry regarding line extension policies for electric public service corporations, including APS. This Notice of Inquiry could result in a rulemaking to change or standardize these policies for utilities subject to the ACC's jurisdiction. If you have comments or concerns about the policy, we encourage you to watch the ACC's website, <http://www.cc.state.az.us> for more information on this issue and dates for potential workshops on line extension issues.

Additionally, do not hesitate to contact me if I can answer any questions. I appreciate your business and the opportunity to serve you.

Sincerely,

A handwritten signature in black ink that reads "Daniel T. Froetscher". The signature is written in a cursive, flowing style.